



11th May, 2023

To: The Chair and Members of the Health and Adult Social Care Overview and Scrutiny Panel

SUBSTANTIAL VARIATION – BENTLEY AND ROSSINGTON COMMUNITY HUBS - INTEGRATED CARE BOARD (ICB)

Relevant Cabinet Member(s)	Wards Affected	Key Decision
Councillor Nigel Ball, Public Health, Leisure, Culture and Planning Portfolio	Rossington and Bawtry; and Bentley	No

EXECUTIVE SUMMARY

1. The purpose of the report is for South Yorkshire integrated Care Board (ICB) to present the outcome of the public consultation to Scrutiny Members on the new health centres/community hubs at Bentley and Rossington and for the Panel to confirm that they are satisfied that the ICB has met its statutory duties in relation to public involvement and consultation in accordance with the NHS Act.

EXEMPT REPORT

2. The report is not exempt.

RECOMMENDATIONS

3. The Panel is asked to consider and comment on the information provided by the South Yorkshire ICB at Appendix A.

WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

4. Reviewing such issues ensures the Panel is responding to important issues, which ultimately have an impact on residents across the borough.

BACKGROUND

5. Details of the public consultation undertaken to date including next steps and timeline are included for consideration.

OPTIONS CONSIDERED






- The report provides an opportunity for the Panel to consider the information provided and provide feedback and comments.




REASONS FOR RECOMMENDED OPTION

- There are no alternative options within this report as the Scrutiny Panel is required to be consulted on any substantial variation to a current service.

IMPACT ON THE COUNCIL'S KEY OUTCOMES

- The Overview and Scrutiny function has the potential to impact upon all of the Council's key objectives by holding decision makers to account and reviewing issues outside the remit of the Council that have an impact on the residents of the Borough. The Panel will receive information on a range of issues detailed at paragraph 1. There will be an opportunity for Members to consider the information received and impacts on our key priorities at the meeting.

Great 8 Priority	Positive Overall	Mix of Positive & Negative	Trade-offs to consider – Negative overall	Neutral or No implications
 Tackling Climate Change				✓
 Developing the skills to thrive in life and in work				✓
 Making Doncaster the best place to do business and create good jobs				✓
 Building opportunities for healthier, happier and longer lives for all	✓			
The proposed new community hubs provide opportunities for fit for purpose facilities to be built to improve integration of service delivery, value for money and better access and choice of services. This will also help with recruitment to practice staff and delivery of modern primary care services				
 Creating safer, stronger, greener and cleaner				✓

communities where everyone belongs				
 Nurturing a child and family-friendly borough	✓			
 Building Transport and digital connections fit for the future				✓
 Promoting the borough and its cultural, sporting, and heritage opportunities				✓
Fair & Inclusive	✓			
The consultation process was designed to be inclusive, with recommendations from Healthwatch taken into account to support input from people with sensory impairment. Characteristics of those involved in responding to the consultation have been recorded and monitored.				

LEGAL IMPLICATIONS (Officer Initials: SF Date: 190423)

9. There are no legal implications arising out of this report.

FINANCIAL IMPLICATIONS (Officer Initials: MS Date: 180423)

10. The costs of the proposed changes are set out in Appendix A. There are no direct financial implications for the Council from this report.

HUMAN RESOURCE IMPLICATIONS (Officer Initials: AT Date: 180423)

11. No Human Resources Implications have been sought for this report. Further specific advice can be provided in relation to any issues raised by the Committee.

TECHNOLOGY IMPLICATIONS (Officer Initials: PW Date: 200423)

12. There are no specific technology implications in relation to the outcomes of the public consultation. However, any CDC technology requirements for the Community Hubs would need to be considered and prioritised by the Technology Governance Board (TGB), where applicable.

RISKS AND ASSUMPTIONS

13. There are no risks and assumptions associated with this report.

CONSULTATION

14. The outcome of the consultation on the proposed relocation of Bentley Surgery, the Ransome practice to a new Bentley Community hub and the relocation of West End Clinic and the Rossington Practice to a new Rossington Community hub is included in the Appendix.

BACKGROUND PAPERS

Appendix – Overview of the Consultation
Annexe 1 – Press Release 16 January 2023
Annexe 2 – Consultation Materials
Annexe 3 – Results of Bentley Survey
Annexe 4 – Results of Rossington Survey

GLOSSARY OF ACRONYMS AND ABBREVIATIONS

ICS – Integrated Care System
ICB – Integrated Care Board
ICP – Integrated Care Partnership

REPORT AUTHOR & CONTRIBUTORS

Carolyn Ogle
Deputy Director of Transformation
Carolyn.ogle1@nhs.net

Simon Barnes
Interim Estates Lead
Simon.barnes5@nhs.net

Ailsa Leighton
Director of Transformation
Ailsa.leighton@nhs.net

Anthony Fitzgerald
Executive Place Director
Anthony.fitzgerald3@nhs.net

APPENDIX

Bentley and Rossington Community Hubs Public Consultation Overview

Background

South Yorkshire & Bassetlaw ICS was successful in obtaining £57.5m capital funding to support the transformation of the primary care estate. This resulted in a programme business case being developed with the inclusion of 21 separate projects across the area. For Doncaster the programme includes:

- Extension to Petersgate practice in Scawthorpe
- Extension to the Scott practice in Balby
- New build community hub in Bentley
- New build community hub in Rossington (now confirmed as fully part of the programme from its previous reserve project status)

The Programme business case was approved in March 2022 and the individual projects are being developed with the ambition that they are completed by March 2025.

The focus of the public consultation has been on Bentley and Rossington due to the fact that new builds will require the relocation of patients from existing practices and therefore meets the definition for a significant change for which public consultation is required under the NHS Act.

An initial briefing paper on the projects was presented to a Scrutiny Meeting on 15 December 2022 to outline the approach being taken and the consultation that had taken place so far which included:

- Travel planning
- Patient participation groups
- Meetings with elected members
- Details of the consultation plan

This information is not repeated in this report. The outcome of the briefing was that the Panel advised that a full 12 week consultation should be conducted to maximise the opportunity for people to respond given the time of year.

An assurance meeting was also held on 19 December 2022 with NHS England where the ICB provided evidence against the four tests for service change:

Test one – Strong public and patient engagement

Test two – consistency with current and prospective need for patient choice

Test three - clear clinical evidence base

Test four – support for proposals from clinical commissioners

A further meeting will be held with NHS England following conclusion of the public consultation to review the findings and the final business case.

The consultation ran from 16th January to 7th April 2023. Given the Easter Bank Holiday period the consultation was slightly extended to 18th April 2023.

The Consultation

The consultation was launched on Monday 16th January 2023 with a press release (see Annexe 1) inviting the public to comment on two new health centres for Doncaster. The press release was sent to all local and regional media and partner organisations and was picked up particularly by BBC Radio Sheffield. This was complemented by social media posts and local websites managed by the Integrated Care Board, Doncaster and Bassetlaw Teaching Hospitals NHS Trust and Rotherham, Doncaster and South Humber NHS Trust.

As well as this 2,000 A5 size leaflets (1,000 for each place) and 80 A3 posters were produced (see Annexe 2). The leaflets included paper copies of the survey questionnaire. Healthwatch Doncaster reviewed the questionnaire prior to publication and also advised on providing yellow paper copies to the public meetings to aid completion for people with sight difficulties. This proved popular as many of these were indeed completed at the public meetings. The residents of Bentley and Rossington had the opportunity to complete the questionnaires and hand them back to their registered practice or complete it online. The results of the consultation are included in Annexe 3 & 4 and are summarised in this Appendix.

Presentations about the rationale for choosing Bentley and Rossington as priorities for development, the proposals for the new buildings and their location and the timescales for the project were taken to the following meetings:

- North Lead ward member meeting – 30 January 2023
- North Silver Local Management Group – 31 January 2023
- South Silver Locality Meeting – 9 February 2023

The Rossington lead ward members had already met with the ICB in advance of the consultation along with the MP Nick Fletcher. MP Ed Miliband although unable to attend a meeting committed to sharing information with his constituents.

The members present at the locality meetings were generally very supportive and felt that the new premises would be a good thing for the local area. Some concerns were raised about the accessibility of the Bentley site across a busy road (it should be noted that the site had previously housed the public library which was used as a venue for community groups); transport to the site and car parking. The Silver locality meeting members agreed to help disseminate information and to engage further with the public on these issues.

A public meeting was held in each locality. The Bentley meeting was held on Tuesday 7th February 2023 3-7pm at the Homestead Community Hall, DN5 0RU. The Rossington meeting was held on Tuesday 28th February 2023 3-7pm at Rossington Miner's Welfare Hall, West End Lane DN11 0DU.

Around 70 people attended the Bentley meeting with people from all age ranges and varied backgrounds including those whose first language was not English. The practice managers from both practices were in attendance and did a magnificent job engaging with their patients on the plans for the new buildings. An artists impression and layout of the rooms was displayed at each meeting.

At the Rossington meeting around 50 people attended, mostly those aged over 50 white British and the meeting was well supported by elected members and the Parish Council and locality support teams. The West End Clinic staff were also present at the meeting.

Issues raised at the Bentley meeting with the ICB officers present were mainly around car parking and the distance from the Ransome practice as well as the possible danger of crossing the road.

At the Rossington meeting the absence of a pharmacy in the building, accessibility of existing services and distance from the current Grange Lane surgery, access and exit into the health centre car park and transport options were also raised.

In terms of total engagements the table below indicates the level of reach of each media used

Total number of engagements			
Face Book (12k followers)	Post impressions	Post reach	Post engagement
	22,048	19,112	3,769
Twitter (14.4K Followers)	Impressions	Engagements	
	1,247	25	
Website – South Yorkshire Integrated Care Board	Number of hits on website page (https://southyorkshire.icb.nhs.uk/newhealthhubs)		
	Views	Users	
	1,945	617	
Completed Surveys	Bentley	Rossington	
	542	343	

Details of the above and artists impressions of the new building were shared with the Overview and Scrutiny Panel at a briefing meeting on 7th March 2023.

It was agreed at that point that the next steps would be to:

- Leaflet drop in Rossington to ensure older people are aware of the relocation of the surgeries (2 page advert included in Rossington Today in March 2023)
- Further engagement with local practices and local pharmacies (letter sent April 2023)
- Production of information for people with learning disabilities for use by practices (embedded in Annexe 2)
- Ongoing promotion of the survey through gypsy traveller link workers around Bentley (the local link workers are engaging with relevant populations)
- Analysis and final report.

Summary of the Consultation Questionnaire Results

Full details of the consultation questionnaire results are attached in Annexe 3 (Bentley) and Annexe 4 (Rossington).

It should be noted that percentages are an approximate as people can tick more than one option in answer to each question but it gives an indication of the way people are thinking. Many more respondents to the questionnaire are patients of Don Valley Healthcare than the Ransome practice.

The questionnaire starts with questions about the persons existing GP practice site and whether it is a good environment for healthcare.

For Bentley more than 65% of respondents agree that it is a good environment, for Rossington this is lower at 47%. 13% of Bentley respondents feel it is not a good environment whereas in Rossington this is nearer 25%.

There is clear support however for more investment in GP services in the area with over 90% in each place agreeing to this statement.

The willingness to travel further for better care reveals that 49% of the Bentley patients would be willing to travel further but this is significantly higher in Rossington with over 86% agreeing that they would travel further to get better care. 29% in Bentley and 32% in Rossington would not be willing to travel further.

The Bentley respondents are split between whether or not they would be able to get to their practice if it was further away with 38% agreeing and disagreeing. For Rossington more people would be able to get to their practice if it was further away (45%) as opposed to 26% who said they would not.

The majority of respondents indicated that it takes them less than 10 minutes to travel from home to their GP surgery, the most popular mode of transport being by car at 65% for Bentley and 58% for Rossington or walking at 45% for Bentley and 51% for Rossington.

Comments on the new site are included and there is overwhelming support for the new site. The comments to be addressed in this section for Bentley however are:

- Clarity about number of parking spaces for staff and patients and disabled parking and drop off area

- Whether parking can be restricted to health centre users only and not an overspill for the pub
- Clarity that there is no intention of closing the Sprotbrough site as a few people have raised concerns about this and usually go there so can continue to do so
- Concerns for people using public transport
- Specific concerns about environment and access to pick up with both practices
- Concerns about loss of library – need more publicity about the relocation.
- Comments relating to current GP practice sites including telephone access to be addressed by the practices

The comments to be addressed for Rossington are:

- Lack of a central location in Rossington
- Clarity of its exact location for those not attending the public meeting
- General access to care and the need for expansion of GP numbers and number of appointments due to the increased population
- Telephone access
- Access to pharmaceutical services

Over 60% of the Bentley respondents indicated that there would be no difference required in travelling arrangements but it was split evenly between people who felt it would be worse and those who thought it would be better. The majority felt that there would be better access to health and social care in both places. For Rossington 39% felt that there would be no difference required for travelling arrangements but the majority (48%) felt that the travel arrangements would be worse to the new site.

The majority of respondents to the Bentley questionnaire were 55-64 years, white British and female with 10% of respondents being over 75, 12% of people responding to the questionnaire were under 34 years old.

For Rossington the majority of respondents were 55-74 years, white British and female with 13% of respondents being over 75. 9% of people responding to the questionnaire were under 34 years old.

Next Steps

There are a number of next steps to be taken in light of the outcome of the consultation:

1. To provide clarity to the patients on some of the queries raised
2. To provide further analysis of the comments relating to current service provision to the four practices concerned in order that they may be addressed
3. To chase a response from local pharmacies about the offer available to patients
4. To address the concerns raised about transport and distance to the new site to ensure that this does not widen health inequalities and to look at options available for people.

ANNEXE 1 PRESS LAUNCH



NEWS RELEASE

Monday 16 January 2023

PUBLIC INVITED TO COMMENT ON TWO NEW HEALTH CENTRES FOR DONCASTER

Public consultation on two new proposed health centres in the Bentley and Rossington areas of Doncaster begins today, Monday 16 January.

For a period of 12 weeks, people affected by the plans are being invited to give their views through surveys and public meetings.

The proposals, developed by the NHS South Yorkshire Integrated Care Board, include the move of patients and staff from the existing Don Valley Healthcare Centre and the Ransome Practice to new premises on the site of the former community library on Chapel Street, Bentley.

And in Rossington, a proposed new building on the site of the former colliery intends to house the existing Rossington Practice and West End Clinic.

Doncaster has secured part of £57.5m capital funding given to South Yorkshire to support the transformation and modernisation of the primary care estate.

The investment required for the Bentley hub is £5.62m and the Rossington hub is estimated at £7m. The funding will be used to create modern and flexible spaces offering a range of services to patients, joining up local services and improving the use of digital technology in primary care.

The aim of the new facilities, due for completion by June 2024, is to:

- Provide fit for purpose facilities for the future delivery of Primary Care services;
- Provide improved integration and co-location of NHS and Local Authority services;
- Maximise value for money through shared estate and facilities;
- Provide improved access and choice of services;
- Support the recruitment and retention of the workforce; and
- Support the delivery of the NHS Long Term Plan.

Local GP and Medical Director for the ICB in Doncaster, Dr Nabeel Alsindi, said: “The consultation aims to ensure the public voice is heard and provides good insight into the impact the plans may have on local people and patients.

“We think this is a great opportunity to provide modern healthcare facilities for all our patients and staff in the Bentley and Rossington areas, where people will still see the same familiar GP. We need to make sure that any changes are right for the local communities, so it’s vital you make your voices heard.”

Public meetings are yet to be finalised but will be promoted as widely as possible in GP surgeries, the local media and on social media channels.

In the meantime, people are invited to complete an online survey from Monday 16 January. The survey closes on 7 April.

For those affected by Bentley plans go to: [Proposed new health centre in Bentley, Doncaster](#)

And for those with an interest in the Rossington plans, please go to: [Proposed new health centre in Rossington, Doncaster](#)

Feedback will be collated at the end of the consultation period and a report published into the findings.

More background information and artist’s impressions of the proposed new buildings can be found on our website: <https://www.southyorkshire.icb.nhs.uk/get-involved/public-consultations>

ENDS

Issued by NHS South Yorkshire ICB communications and engagement team:
syicb.communications@nhs.net



Rossington Bentley
Equality Monitoring

Easy Read leaflet embedded



Bentley Easy Read
FINAL.pdf

Annexe 3 – Results of Bentley Survey

Survey Summary Document

Current Survey Version

Proposed new health centre in Bentley, Doncaster

Doncaster has been awarded a share of £57.5m to help create a new health centre on Chapel Street, Bentley

This would bring together GPs and other healthcare services from Don Valley Health Care on High Street and the Ransome Practice on Askern Road all under one roof.

If you live in one of the areas where the new health centre is proposed, we would like to hear your views on your current practice site, the potential new health centre location, accessibility and the new services that could be available.

Your answers will help to inform how the centre might look.

You can find out more information at [New health centre proposals for Doncaster](#)

1. How much do you agree with the following statements?

My GP practice site provides a good environment for healthcare

Option	Total	%	Valid %
Strongly Agree	134	24.72%	25.57%
Agree	212	39.11%	40.46%
Neutral	104	19.19%	19.85%
Disagree	56	10.33%	10.69%
Strongly Disagree	18	3.32%	3.44%
Answered	524	96.68%	-
Not Answered	18	3.32%	-

I think more investment is needed in GP services in my area

Option	Total	%	Valid %
Strongly Agree	316	58.3%	59.96%
Agree	159	29.34%	30.17%
Neutral	41	7.56%	7.78%
Disagree	4	0.74%	0.76%
Strongly Disagree	7	1.29%	1.33%
Answered	527	97.23%	-
Not Answered	15	2.77%	-

I am willing to travel further if it will mean I get better care

Option	Total	%	Valid %
Strongly Agree	104	19.19%	19.92%
Agree	154	28.41%	29.5%
Neutral	115	21.22%	22.03%
Disagree	89	16.42%	17.05%
Strongly Disagree	60	11.07%	11.49%
Answered	522	96.31%	-
Not Answered	20	3.69%	-

I think building a new health centres is a good idea

Option	Total	%	Valid %
Strongly Agree	261	48.15%	49.81%
Agree	125	23.06%	23.85%
Neutral	79	14.58%	15.08%
Disagree	30	5.54%	5.73%
Strongly Disagree	29	5.35%	5.53%
Answered	524	96.68%	-
Not Answered	18	3.32%	-

I would not be able to get to my GP Practice if it was further away

Option	Total	%	Valid %
Strongly Agree	106	19.56%	20.23%
Agree	94	17.34%	17.94%
Neutral	125	23.06%	23.85%
Disagree	136	25.09%	25.95%
Strongly Disagree	63	11.62%	12.02%
Answered	524	96.68%	-
Not Answered	18	3.32%	-

One of the benefits of these new health centres is the ability to have other services and facilities located together in the same place as your GP practice.

2. The following services may be available in the new health centres. Which of these services would you like to see in these new health centres?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Community Mental Health / group session rooms	317	58.49%	67.16%
Children's Health	294	54.24%	62.29%
Interpreting services	97	17.9%	20.55%
Changing places / toilets	324	59.78%	68.64%
Privacy rooms	259	47.79%	54.87%
Group session rooms	149	27.49%	31.57%
Spaces for other organisations	162	29.89%	34.32%
Answered	472	87.08%	-
Not Answered	70	12.92%	-

3. Which GP practice site (Don Valley or Ransome) Practice do you usually go to?

Option	Total	%
Answered	518	95.57%
Not Answered	24	4.43%

Bentley	40
Don Valley	493
Amersall Road	3
High Street	2

4. How long does it take for you to travel from your home to your current GP practice?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Less than 10 minutes	322	59.41%	61.45%
10 – 20 minutes	157	28.97%	29.96%
20-30 minutes	33	6.09%	6.3%
More than 30 minutes	12	2.21%	2.29%
Answered	524	96.68%	-
Not Answered	18	3.32%	-

5. How do you travel to your current GP practice?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Car	339	62.55%	64.69%
Bus	45	8.3%	8.59%
Taxi	12	2.21%	2.29%
Walk	237	43.73%	45.23%
Other	16	2.95%	3.05%
Answered	524	96.68%	-
Not Answered	18	3.32%	-

6. What are your thoughts about the suggested location for the new Health Centre in your area? Bentley Medical Centre, Chapel Street - site of the former library

Option	Total	%
Answered	453	83.58%
Not Answered	89	16.42%

Good Location
The provision of ample car parking spaces with safe access will be crucial for this location.

The plan for services to be under one roof is sound though there could be some drawbacks. While I think access and transport would be manageable for those patients from Scawsy, Scawthorpe, Cusworth and perhaps to a lesser degree those from Sprotborough. Elderly people from the more outlying cohorts would perhaps find transport challenging and if by taxi quite expensive. Although I currently drive, at 86 I don't know how long I will be able to do so.
It seems a good location.
If it means closing Sprotbrough I am against it, if it is an additional as well then it could be a benefit for their logistical issues that would need addressing
The location is alright but do the car parking facilities cater for the extra business?
I feel it is an okay location, I may be difficult in times of traffic as that street and high street are very busy roads. I also feel the car park will be used for the pub next door, as the current car park for the library/pub is used for this.
Good if better facilities and well-staffed
IDEAL PLACE VERY CENTRAL BUSES ON BOTH SIDES EASY TO WALK TO BUS STOPS WITHIN 2 MINUTES WALK BOTH SIDE AND LOCAL PARK
It is a good idea
I think it would be a fantastic idea for everyone involved. Any improvement is a good thing. Plus, probably a walk-in lift will be installed which would benefit many disabled.
It's a very good idea and will help with those who are unable to travel who live in Bentley
Need to be a lot of parking as it is currently easy to park at the Ransome Practice but not as easy near chapel Street and round that area. It shouldn't be added stress to be able to get there and park as it's already impossible get through on the phone.
Good if used properly and new doctors
Hope that a new library will be built locally.
Looks like a good choice of venue, it's still centrally located with easy access by car, foot and public transport. As far as I'm concerned, it's ideal.
Well, overdue
I think the site will be really good especially if there is parking made available.
Traffic can be busy no direct bus service from my address.
Good idea, central and has a railway station
Fine location bad for the library
I am a permanent wheelchair user Plenty of disabled parking Plenty of disabled parking Plenty of disabled parking
Good central site
Agree
Seems to be a good idea, very near to bus routes and parking nearby
Good idea
It is a good idea, but parking maybe a problem
Make sure the new waiting room is cheerful Get rid of the litter Make sure there is plenty of parking
Great
Great area
Situated in good area
Very good

Good location
Looks Great
I think the building is a good idea, however the main concern is parking. I feel as it stands, the car park will be abused by shoppers. It needs some sort of security barrier operated internally by speaker & appointment or exit token
Good place for Bentley, not sure about parking cars
Good location, but where will the parking be???
No more library, poor parking where people use that are not patients. Means losing rooms used for community groups i.e., Art group
Good central location - Adequate parking
Good central location
Very central, but little car parking space
What measures are in place for parking, especially disabled people Will a lift be in place if emergencies are upstairs
Good but hope there is room for parking?
Fine but could do with adequate parking and so long as Sprotbrough continues
A good location for me, very little difference from my current surgery to the new proposed site
Hope it's large enough
Close to old site, so not much change
I'm relieved that it is not further away, or on a more secluded street. As I usually have to travel by foot or bus
I think it's a great idea
Brilliant
The site is good, but what about parking
Closer to home, Bentley is where I know
I do not drive so this would be inconvenient for me. Would be 2 buses or walking, which if I was ill would not be any good for either.
It's in the wrong place, too little parking. My doctors were Amersall Road, but never get an appointment there. This will be further away.
Too far to walk to, I don't drive, can't get the bus to new build
Agree
will need to allocate more parking for the area as a lot of people park in the library car park for their work and also not ideal being next to a pub.
Excellent idea
It would not be convenient for me as I would have to get at least 2 buses there and back whereas at the moment I can walk there within a couple of minutes
If the quality of the care and of the facilities will be better, it's a great idea
This is a very bad location, has anyone thought about parking? This new health centre is next to a public house with its own requirements. The Ransome practice however is large enough to develop a state-of-the-art health centre ideally placed with plenty of parking, bus stops outside and shopping over the road
Good area.
As long as it means easier access to actually see a GP I don't care where it is
It's a good location
Great site because it's central
There is a problem with parking space

I don't have any concerns as such other than it would be nice to be able to get an appointment and actually see a GP.
Good location
Great new local practice
not fair. too far away.
Good idea
It seems ok. Would there be a chemist attached? If so, I hope it isn't one of the chemists in the area. No need for other companies. Need to keep things local. Not put others out of business
Inadequate parking. Public transport I would need to take 2 buses and take approx. 1 hour
I generally go to the Sprotbrough site. But I have been to Bentley, and I think that the new site looks ok, but I think parking may still be an issue
It's the wrong location, there is extremely limited parking and it's part of a busy area. The Ransome site would have been much wiser choice and would still have been accessible.
Great location, ideal for an expansion of services.
I prefer to go where I have always gone with my health problems it is more convenient
Good location, decent size plot, room for parking and access to bus routes and amenities
Congestion, parking, will cost out way the benefits, Never had problems with the Nelson Practice but now more difficult so don't see how this new build will solve things. Waste
Excellent, parking is desperately needed as well as the practice needed a complete modernization
This is outside my area as is the current Bentley practice. Any new site would need car parking, current Bentley site has none so not fit for use by in firmed.
OK with site. Parking will be a nightmare and will cause more congestion on the Bentley roads
Will there be enough parking if needed.
It's ok good size
Good idea
Great idea
Brilliant, more space, easily accessible.
awful parking. At least if it's busy now I can park in Lidl do the shopping and cross the road. Middle of town, two practices and maybe other services in the building, will need parking somewhere for 50+cars?
Better change how its run it's not good
Great location
A very good idea
This is not good for families and elderly to get to Bentley if you don't have transport. There is nothing wrong with my surgery at Newton Lane.
I think it's a great use of the former library.
It is central and near public transport, but I don't think there is room for much parking?
Good
Not a problem
Ok
This location for me is about 2 to 3 minutes' walk from my home This is good as I'm 75-year-old
Provided it has suitable parking and access for disabled people, especially wheelchair users, to all its services, I think a new health hub is a good idea.
I feel that, instead of a new Centre, the money could go into improving the ones we already have.

Giving the Doctors and staff the resources needed so they are not overworked and understaffed and improve the quality of the facilities.
Prefer the existing location of the Ransome practice, but no issue with new location; however sufficient on-site parking for the increased numbers of staff and patients must be made available.
It's far from my house
Concerned about car parking
My concern is where are the parking g bays going to be? What about those who can't walk to the new surgery.
What about the parking situation
Would prefer to stop at Sprotbrough or scawthorp
I think it is a very good idea for a new combined medical centre, but the parking will be a big problem.
Pointless, put the money into present surgery. Been perfect for many years so improve not move
Good idea
Good idea
fair enough
Ideal position.
There needs to be plenty of parking spaces available especially disabled bays
It is a good location
I think it's a great idea
There needs to be a car park big enough for people and for disabled people, also a crossing is needed as that road is busy with traffic otherwise it is an accident waiting to happen.
The locations fine but do we really need it. the currant premises fits its purpose.
It is a great central location
If it is much needed with better facilities and makes seeing a doctor easier than it's a yes from me.
The only concern is - will there be enough parking for patients, especially if you are combining 2 practices under one roof. If all the car park spaces are taken where will people be able to park that's close by enough for any one with i.e., difficulty walking.
I don't know
Parking will be very limited, consideration to parking spaces should be a primary concern during the planning stages
Perfect location. Much more convenient.
Further walking from bus route
This would be good as long as there is parking.
Central to Bentley good location as long as parking is built into the equation as parking already is an issue in Bentley
I really don't see why it's needed. What's wrong with the old practice, spend the money on that instead and renovate it??
GB
I think it's fantastic, much needed investment in facilities and will no doubt have a positive impact on staff and the care it delivers to patients.
I could drive here.
It is almost same distance from our house.
No view
I think it isn't viable to be there as there would be no parking at all, I think it is good idea for a new building but need to take into account parking for patients especially people like me that has to go in a car due to mobility issues

Think it's a good central site.
Very good it's closer than before
That is closer to me and that means the former library place will be getting used.
Good makes it more Central for all Bentley
It will be a modern facility and hopefully it will mean having access to more doctors and health care in one place. Just have concerns on parking at the new medical centre!
As long as there is parking, also it is nearer for me.
A very good idea
Not far from we're I live
Think it's a fantastic idea
That would be a very good location But must have plenty of parking spaces Even though I can walk or drive to the practice
Good
It's a good site
Good location
It's a good central place as long as there is enough places to park . also, on a bus route
There is not much difference for me it is also still on a bus route
Good
I think it's a great idea
Sounds good
My only concern would be lack of parking as there is none now around there & combining practices would create greater need for it.
I don't know where it is yet
Parking may be an issue
Good more central to the village
I am 75 years old and drive but due to my sight issues I expect to not be driving much longer. A surgery at Bentley will involve me having to travel into Doncaster by bus and then catch a second bus to Bentley and obviously the return journey will involve the same 2 bus journeys so a surgery at Bentley is just not viable for me as I get older.
It seems like a great idea.
There has to be car parking facilities or it's a waste of time
For older persons it is parking will be a problem as they tend to drive to the Ransome practice. On the chapel at site parking would be a problem as at the moment the Bay Horse pub owns the car park to the right hand side of the former library.
The site of the former library has quite a small footprint so, I believe that any amalgamation of surgeries would not be lead to a cramped venue and problematic carparking.
A much better alternative would be to expand and modernise the Ransome surgery site
Good location
Knowledge of losing the local library is put of order or going to the new library in Bentley as well
Not a good area next to a public house
I'm fine with it. Will there be any parking available
Ok location
Not much of a distance away

I think communal health centres are ok if you are able to travel and have the ability to do so sadly not everyone fits this criteria, and usual higher demand for Dr us from elderly and infirm
No good for people to get to destination and travel
Not sure if it's the best area personally.
Hood location
Very good location. Worry about car parking space. Not far away from current location. Good bus and rail link.
Sad to see library go but if it's gone anyway, it's a really good use for space to turn into a doctor. It has good parking, easy to get too, I'm looking forward to it been developed!
Parking will not be as easy, on Askern Road there is easy parking in Lidl.
Great idea!
Good central area
The car parking space is not sufficient to accommodate
It's a good central area
I'd like to see these centres open longer hours and weekends for those of us who work 12 hours+ and shift as regular 9-5 hours at your practice means I have to take time off work as annual leave , it's the 21st century if you want modern services we also need surgeries to modernise in their attitude as well
Great News it's closer for me
Approximately same distance
The new healthcare centre isn't technically in my area as I live in Adwick, Woodside surgery is my gp in woodlands only on occasion have I had to travel to Bentleys surgery due to lack of appointments at my own gp. Overall, I think if this healthcare centre is going to provide people with appointments when they need them and not weeks and weeks away it may help to relieve the A&E department which is the bigger picture.
For personal reasons I feel it a large upheaval. I would suggest improving customer service at the present practices rather than central issuing poor practice.
It's a good location
To fare for my restricted mobility and I live really close to my current doctors.
As long as it is accessible for disabled and there is parking for disabled and others that need it then I think it will be a good thing as long as you see your own GP
Not ideal right next to a pub, especially if there will be children's facilities there.
Happy about it but hopefully plenty of car parking places available.
It's ok for people who live in Bentley but will stop people from woodlands attending
Good
Location ok, please ensure sufficient carparking for patients.
I've seen the plan and it looks good, seems like a good idea would be a lot better
Positive outcome
My only concern is there being enough parking spaces for patients
Worried about parking. But apart from that it doesn't really affect me
There is not enough parking there and probably won't be after it is built.
That would be fine for me
Good idea
It would be most inconvenient as I live 50 metres from the medical centre, and I have mobility and have severe vision problems.
Well, if that will speed up option to see a doctors why not. But for last three years I haven't seen my doctor. It is joke.

More drs required
Good
Seems a good site, hopefully there will be parking
Better if we actually get to see a doctor in person
I am quite satisfied with the service that we have at the moment
I don't know where it is
I don't want to travel to Bentley, I would prefer to stay in my own village of Sprotbrough.
I agree that a new site is required but would be concerned about parking facilities.
Parking availability
Lift to stairs very good
Bit too far away for some patients to get to.
Good location. Need some parking.
Good site
If I go, there it would take me 2 buses there and 2 buses back as there is only one bus an hour from where I am to get to town and then a Bentley bus to the surgery. It would be easier if the nelson practice stayed open for some things such as blood tests and water tests to be carried out
I think it's a good idea for those who need it
I hope you are not closing sprotbrough surgery down I do not drive cannot get to Bentley
Have never been to Bentley Surgery as I go to Sprotbrough but to see a doctor had to go to Scawthorpe
Great but don't think there will be a lot of parking
very good
Not a problem. Just round corner from current site.
Will there be car parking?
Not a good idea , parking ??patients not able to have appointments with a particular doctor ,
A good idea to those who need it and easy to get to
Don't think it's big enough
Fine
Hope there is adequate parking spaces.
Having mental health difficulties, inc of social anxiety, I generally find it quite difficult to attend hospital and doctor's appts. I find large, 'busy' practices 'extremely' claustrophobic and anxiety-provoking and am most 'comfortable' visiting the Scawthorpe practice because it is always very 'quiet', with very few patients waiting to be seen, at a time. This 'calm' atmosphere makes for a very safe and welcoming environment, and I very much doubt a large, frenetic, 'combined' practice could ever offer that level of 'intimacy' or patient-focused 'care'. Incorporating other organisations into the fold of a practice obviously draws people away from hospitals etc, but it totally dilutes and depersonalises the whole doctor/patient relationship and this will inevitably impact the long term mental health of both staff and patients, when patients become mere numbers, appointments a lottery ticket and staff 'sound boards' for all and sundry to vent their frustrations!
Hope the site is going to be big enough, and enough car parking availability.
Must contain ample car parking spaces sufficiently enough to provide for all patients who will use this new medical centre.
I think it's a really good idea as it will still be local for me. I struggle to get to the practice in Sprotbrough. I don't drive so have to take 2 buses which in total costs 8 pound.
Maybe good but think it will be busier and harder to get appointments, as it covers more areas/patients.

Having been with scawthorpe doctors for many years, if it closes will be difficult to get to Bentley health centre. At 74 can't walk there and 2 buses to get there. Or taxis.
Bentley is an inappropriate area for a new medical centre. Parking is always a problem in Bentley. Bentley also has a high incidence of criminal activity including car stealing, drug dealing and anti-social crimes; making it a dangerous place for patients to visit. Don Valley Health already provide extensive medical services and expert medical staff (doctors and nurses) in excellent and fit for purpose premises. Why spoil a great practice??
Great, I agree
It is a really good use of the old library site and easily accessible.
Good, centralised place,
Perfect
I don't want this new health centre I would not use it
I do not want this new health centre
I do not want this new health centre; I would never go there.
I think it's a good idea still close to where I live.
I would need to use sprotbrough practice or scawthorpe as it is too far to walk to Bentley. Unless I manage to get a lift. There is no bus direct to practice from Scawsby. It would be 1 bus to town and 1 bus from town to practice. Then same 2 busses back, making it impractical. This would take up much of the day to get to and from practice. Scawthorpe was the registered practice and easier to get to.
It's central for everyone, I've heard complaints because of the parking situation but that's mainly from the Ransome Practice patients but you can park behind the shops on the high street.
A small site, which will not offer any parking facilities so people will park on the already congested roads around the area. in a good catchment area but it will serve too many people.
I think it would be beneficial to the people of Bentley to have a new health centre. The practice on the High Street is a very old building and completely out of date.
It's ok, seems fairly central
Parking?
Exactly what is needed
Good if there is somewhere to park.
I don't want the library to go.
Yes, I think its brilliant but where will the car park be no parking there
Good location. Needs a good, accessible car park.
It's ok if you can walk to it or you can drive, I can't drive and would have to catch 2 buses as it's not near enough to walk
Think it's about time the one we use is not. Fit for purpose
Looks very impressive, good idea to use an existing building next to a pub
This is a good place for the new surgery but there need to be ample parking space for patients.
Be a good idea, not too far from where Don Valley Healthcare is now.
Slight improvement as off main road but still an issue with parking. Should a practice be next to a pub?
As I live in Arksey it would suit me
Good idea
Parking
Good location parking could be a problem

Good news
Sounds like a good way to use a building that will otherwise be left to deteriorate. I hope there is parking on site.
Good for Bentley not so much for Sprotbrough.
Great location, local and close to pharmacy
It is a long way from my home address. There is nothing wrong with the practice on Newton Lane and there is sufficient parking.
Ok
Good apart from obviously if there are issues with parking
Sounds good
Good central location
A good central point
A great site - parking would be helpful
I wouldn't mind where it was, as long as I could actually get to see a Dr. At the moment trying to see a Dr face to face is practically impossible, I've had to take my daughter to AE for an ongoing ear infection (had for over a month) because I wasn't allowed a Dr's appointment for her.
Too far away, the GP surgery at Sprotbrough is a relatively new building, why do we need to centralise everything. Why cannot some of this money be spent on the individual sites to improve / expand those services?
Car parking near the medical centre. The other car park can get very busy, especially as there will be extra Drs cars, and patients' cars.
Good idea
Great idea keeps it still in walking distance for a lot of people and the surgery In Bentley has looked tired and dated for a long while
You have moved it once to Bentley and I live in Scawthorpe so sometimes I have to go to sprotborough make ya mind up
It is only round the corner from my practice, and by combining both practices, there may be more or better chances to get to see a GP. Also, if there are other services involved that will be based there this will benefit those who need them without travelling too far.
Providing sufficient parking spaces are available, I have no issues in driving
It's a good idea a bigger place
Hope there will be parking places worried about the road and traffic on road.
Ok
The location is fine, simply building a new health centre is fundamentally unnecessary and a gross waste of resources.
It needs parking.
It's always good to have new up to date facilities but not ones that are not accessible to all
Good
Medical centre I agree
I think this would be a really positive move forward and within our local area.
Agree
Are you keeping sprotbrough open. Other sites need more car parking for people with mobility issues. Also, you need to offer face to face appointments by default not by exception to offer a quality service - that's more important than the building although I appreciate you need a decent environment for all - - local community-based healthcare is what is needed - know your patient
Not convenient for me and my husband because of are agers and some medical conditions .

I think it's a good idea, make use of space that council have completely neglected, also a good memorial to the miners that made this village would be nice again since they removed the one that was there before
I very good idea.
It would be okay as I travel by car. Hopefully parking on site as we don't have access to parking at present. I am not sure how those who travel by bus/walk are affected and I feel strongly that all patients should be able to access healthcare by the least expensive route
Nowt wrong with Bentley surgery waste of money to have another building
Not good if you live further away and you are older, but good if you live in Bentley. Traditionally Surgeries have been local to the surrounding community, it would be nice to keep it that way for an aging population.
Nice central location to combine both practices.
Good idea
Brilliant idea and the location are perfect
It is next to a pub that could make people feel vulnerable. Parking?
I joined the Sprotbrough practice a lot of years ago but can never get seen there always have to travel to other places totally not acceptable
Good and convenient
That would be fine as it's so close to the original surgery.
I think it will be better
I'm pleased for family and myself but concerned if it makes it difficult for elderly people elsewhere or those with young children.
If it's run as professionally as the Sprotbrough surgery, then it's a good idea. I find the staff at the Bentley surgery to be quite rude sometimes.
Good
Close enough to current site to not be an issue. Would like to see parking available
Brilliant, think it's a fantastic place, accessible and local. Only negative is parking.
Nice location with car parking space
The doctors need to be on one level as I am unable to go to the Bentley site as everything is upstairs and I am unable to climb them
I think it is a good location and site will get more use I don't need it particularly but would like to see some parking retained
If it means more people can see a gp quicker than it's good. Definitely more gp appointments need to be made available
Shame it's a library that's being pulled down.
Good site, need to ensure adequate parking.
I think it will be used to push more killer vaccines on innocent people particularly the elderly who are unaware
It's too far away for me and my family
It's not great you are destroying the library to do this
No idea
Bentley is a 25 min walk for me from Scawthorpe. Even to drive that way the parking is atrocious to try and get a space.
Excellent
All for it
None

Great idea for larger premises, and hopefully a comfortable setting, and a choice of gp's. Only problem could be parking and causing obstruction near the area
Don't know it so can't comment.
Ideal and uses an empty site.
I think it's a good idea Bentley practice is a nightmare to get to I can't walk far without a walking stick so parking close by is a must
Fine the distance is no different, it's when I can get an appointment at my GP and o have to travel to sprotbrough to do that, which is the issue, which has happened more and more
No problem at all.
I would have thought a location that was more central (i.e., equidistant to all the current healthcare centres which, as I understand it, involve healthcare centres in Sprotbrough, Scawthorpe and 2 in Bentley) would be fairer than your current plan. It appears to be a fait-accompli.
Development Potential exists on the Sprotbrough site which had not yet been fully exploited. There are areas on the top floor of this building which could house additional surgery / small operable services to the benefit of DVHC patients.
It's hard enough to get an appointment now you would be emerging I don't think it would be a good idea
I think it's a great idea
Great place very central to community.
Its only around the corner from the current practice so wouldn't impact peoples journey times and it would also utilise making use of the old library's building and make the area look more attractive with better facilities on your doorstep. As long as the car park was big enough as I do currently use the old library car park to go to the Bentley practice and it isn't the biggest of car parks when it's shared with a pub
it's a good idea if it works
This would be fantastic, still just as close to my home and a much bigger site. I believe this will be a great improvement in the local health services.
Ideal
Great location if disabled parking made available
Really next to a pub? Hopefully regular health checks, Good food health.
I have no faith what so ever in NHS I think if there was 50 more Gp practices in Bentley the care given wouldn't improve. My GP practice can't even be bothered to reply to complaints and emails.
Good location if current nearby parking continues to be available
Ok. Within the same distance I travel.
Central village location which is easily accessible - I think it's a good suggestion.
Brilliant just worried about parking
Will there be adequate parking facilities
Excellent central site plus providing much needed regeneration for the local area
Will it be large enough?
I think this is a good site for the health centre as it is accessible.
Great idea
I'm pleased as it is time, we had more modern facilities.
Great central location in Bentley and close to a bus route
Not big enough to provide ample parking spaces

Great as long as there will be parking
Central to Bentley area close to pharmacies
Might be a problem with parking as not much space.
Parking will be awful as it's a busy area with little parking
I have gone from a one-man practice where I could get an appointment the same or next day, to a multi-GP practice where I'm lucky if I can get an appointment in a week. I appreciate the current GP crisis and GPs are expected to see more patients, which in turn means less available appointment slots, but it is very frustrating. I feel the personal relationship I had with my GP has been eroded due to the fact I never see the same one, and I feel lack of continuity does impact patient care more than lack of available appointment slots.
It's ok
we all need access to better services in north Doncaster, at present getting any appointments is extremely difficult and face to face appointments are like gold dust.
Good location
Great site to utilize. Was led to believe the library would continue on this site above the GP Practice? The size of the site definitely needs at least 2 x levels to utilize to its best ability and therefore other businesses could be accommodated too. I have at times visited the Sprotborough practice and this a great set up, if we can get Bentley looking similar and with an extra floor/level this would be fantastic. Sprotborough is so spacious and airy, no-one is on top of each other. Care in Bentley and the staff are great, it's the old building and space, the practice has outgrown the current building.
I think this is a good site as it will allow people to access it easily, however car parking needs to be carefully considered. There are patients in Scawthorpe who may be able to get to the Amersall Road site but not Bentley, so this does need to be considered as well. Also, would the Sprotborough site for Don Valley remain open for residents/patients in Sprotbrough. If not, this would cause issues for them getting to the Bentley site.
I do not know the area very well as have only been with the Practice for a few months. Looking at the proposed site in Chapel Street it appears to be a fairly small site with restricted access. I do wonder if by combining the three practices (2 in Bentley and 1 in Scawthorpe) that there are going to be access problems and possibly parking problems. There are already parking problems at the Scawthorpe Practice, and I believe that the Ransome Practice also has parking difficulties.
Good location.
Ideal.
I think there may be issues with parking in that area as there is already little parking for people going to don valley healthcare
Probably a good idea but I'm concerned about parking. I also think the bigger organization become the less efficient they become. Too many chiefs and not enough Indians spring to mind!
Where are people going to park as it is difficult to park in Bentley now? my practice has already merged with another practice last year & it's made it harder to get through. Also, the decent GPs are part time which makes it difficult for continuity and getting an appointment. The NHS is in crisis so I cannot understand why so much money is being wasted on a new building
The location sounds fine, but with more people attending the building the current parking available at the old library site is inadequate for the expected numbers who'll need it, and there's a risk that those attending shops on the high street will use the car park for convenience too. Askern road always had ample parking space.
I think this is a good location, even though it will double my travelling time.

Regret the loss of a library!! It's another old building and the Be et people deserve better. No more benches I hope!
There doesn't seem to be any thought about patients who live in scawthorpe who don't drive and can't afford public transport to get to the clinic in Bentley or Sprotbrough
Think it's a very good plan.
I think it's a good site. The old library is an eye sore and looks a mess. However, I do have concerns. My first concern is disabled parking and parking for the site in general. Only providing spaces for employees isn't good which is the current situation at the high street surgery. Being a younger disabled person who has care from a PA, but I also like freedom to travel by myself when my legs are working. Sadly, no disabled spaces take this away and means I have to have a driver. Parking in Bentley is currently an issue for everyone with very limited parking being available on the high street. Maybe an underground car park beneath the centre could help? Or certain provision of a few disabled spaces. The centre would be directly next to the pub and people park to go there (yes unbelievable really) more parking is needed
OK but we usually go to the Sprotbrough branch surgery which is easiest for us. Bentley not a good place to park
Only ok if there will be adequate car parking for staff and patients and drop off point. Current proposed location has virtually no car parking at present. Approx enough presently for just 8 cars and shares space with a pub. Also new location would need separation from next door pub.
ok where it is doubtful that this information is needed probably already decided
Very pleasing. However, I would like to know if this has any impact on the current tSprotbrough centre. A new centre to cover both the Bentley High Street and Scawthorpe Amersall Road would be more than acceptable. The current Bentley High Street has no parking and very difficult for a patient with mobility issues.
Isn't the footprint smaller at Chapel Street than at the current location? 2 storey building brings difficulties for elderly/ disabled. Current location all on ground floor.
Sounds like good idea it's not too far from the surgery what I use now, hope parking isn't a problem.
I Agree
Following the pandemic, I don't think it is a good ideal to have more people going into one building, especially ill people.
For myself it doesn't pose an issue, it's just around the corner from my existing. I walk so parking etc isn't an issue. Be nice to have a newer practice and more doctors available
very good
Does it have car parking?
Fantastic for me, what about parking though, I think that could be a major problem parking outside people's houses nearby.
Good location
Excellent
good if plenty of parking space pretty central
Seems like a central location so should be ok.
OK, but parking will be an issue.
Good place for the new site providing there is adequate parking as a disabled driver I think this is very important

I think the new location is great
Good for the patients who live in Bentley.
Yes, more convenient site for me
I think it is a great idea but would be nice if car parking will be available
This would be a great idea. I use Woodside and Bentley practice at the minute. But the buildings are very old and outdated. And I think this would be great for the Bentley practice.
if it is done well and the way my practice is run doesn't change it could be good, at the minute I'm with Ransome practice as I like the way they are run and if this changed id have to look at alternatives
Completely unnecessary and shockingly high expense. The money should be used to improve the current surgeries.
I am worried about car parking and the traffic; it can be a bit of a bottle neck there any now.
the location is fine as long as there is adequate parking available
the GP surgery at sprotborough is a relatively new building so to build another health centre seems like a waste of money that could be used elsewhere in the NHS. A heath centre will have a lot more employees inputting into local rules and local guidelines which would create a less comforting, helpful, efficient, family orientated surgery. (It would become more sterile and unwelcoming). It would be further to travel with no direct bus route and would be too far to walk.
I do not know enough about the plans concerns regarding space, parking adaptability of the building or new build?
will there be ample parking and space on the site. It's just off of a busy main road so needs to be secure for families with small children
If parking is easy
Needs a bigger site to include parking
I think that's a great place! That's practically next to the current practice.
I thought the new health centre was going to be transferred to the old council building. Where is the library going to be located?
Ok but if they are knocking a building down to rebuild its ashamed. As long as there is disabled parking currently at high street no parking for disabled
A good site, just not good for parking
A very good idea, the surgery needs a complete update, and the new building will be ideal. At the moment the doctors have to come downstairs to see you if you have any disability or not your elderly and can't make the stairs.
My only concern would be parking as there is not much availability within this area of Bentley if there is not ample parking on site.
A backward step if it means closing the Sprotbrough practice you just become a statistic, don valley has made everything that was good before the Don valley change took over worse. To get to Bentley two buses are required.to get there, and there is only 1bus every hour into Doncaster bus station from Sprotbrough. Making the distance Approximately a 6mile round trip excluding time you would be at the surgery which is not feasible for most of the elderly people in Sprotbrough with way inflation and energy prices are going. Therefore, this plan with should give more thought to an increasing elderly population and the rest of the patients in Sprotbrough and not numbers on a spreadsheet, which becomes a practice that's neither local or friendly you feel as one with drs and patients
The distance to travel for me is actually less than the existing practice.
I think it is better than being on the main road with the traffic lights to contend with. However, if there are no parking facilities if parking in the car park behind the shops, it is then further to walk.
I think it's a good idea

Only concern currently would be availability of parking. Currently use the small library car park when visiting the Bentley gp centre. Other than that, I think this is a great location
We sometimes have to go to Bentley, no car parking as at other sites Do not feel safe walking around Bentley from other car parks, husband 84, I'm 72 We have a lovely surgery ,seems under used for Sprotbrough patients
Excellent use of land. Good for bus access. Will there be an adequate car park?
Very happy with the location but sincerely hope that my GP practice is not overwhelmed by the much larger Don Valley Healthcare.
Sounds perfect, just a shame I can no longer get to the library
I would prefer to keep the library
There's no parking and it's busy being next to the pub
Think it's brilliant!! The building it's in currently is old and dated. It'll be fantastic for the community and surrounding areas to have a new bigger more modern drs
Not ideal. Where would the parking be? Right next to a busy pub, on a road with double yellow lines.
Where are people going to park? Parking is terrible around the high street as it is and as the road isn't long dropping people off outside could cause problems for other road users as visibility is poor.
Great site but has parking been thought about? That's always a massive issue! It's so busy around the high street site
It could be good for the patients if run properly
I think the location is ideal, it's central to Bentley, handy for chemist's and bus service.
Location is good but lack of sufficient parking places
Parking could be an issue. The pub at the side of the new proposed site is also of concern, it isn't the quietest of pubs, I don't think that it is the most suitable of places to place a doctor's surgery.
Great location
Good location & hopefully will include some car parking facilities
There is not a lot of space for parking, and it is next door to a pub on a very busy side road. This surgery would be better built on the current Bentley health centre site on Askern Road.
I'd be interested in how much parking will be available for the number of patients expected at all times of day. There is very little parking in the vicinity. The roads around the new surgery are very busy. My current surgery is in walking distance. If I needed to get a bus to the new surgery, I would need to go into the city centre then out again using two buses. Will there be enough GP's and other medical staff to serve the number of patients. Will there be a suitable telephone service, rather than have everyone phoning at 8 am.
Location good but will there be parking as there's not any at doctors now
I think it is a good place for the new centre, it served by buses, and not on the main road, But, I do hope there is going to be disabled access and parking.
Good location but worry there won't be enough parking for others
Central area good for parking. Hopefully a nicer interior
Great location
Ok
I think a new building is needed as the parking and size of the Scawthorpe and Bentley sights are not practical especially for parking.
Good
i like that it is Central to Bentley but not sure about parking once at the new site more GP'S together means more patients equals not enough parking spaces
I think it is a very good location. It is central to the village and close to road and rail links.

I think it is a really good idea. The space is a lot bigger and could be used for a lot more things
It will be a lot further for me to walk but I suppose it will be a lot better from a health perspective...
If it made doctors' appointments easier and not have to ring at 8 to get an appointment before they run out of appointments, it will be worth it. 3 weeks and 2 days I had to wait for the last appointment December in to January
Ideal location, in the centre of Bentley
1. Not ideal being next door to a pub. 2. I think it is going to cause parking issues in the surrounding area. 3. Unless the building is going to be much bigger to accommodate the current staff and rooms for more, I think it is a complete waste of money.
Good site
It really is needed as the old ones are out of date and too small
Great not far from current building
Good location as round the corner from current practice on Bentley Road but considerations need to be taken to how parking will be accommodated. If more appointments are being provided from this centre, then parking is a struggle already without this increase
Not great. There will be a struggle for parking because of the location so close to the shops and the train station. There is already a lack of parking for Bentley shops and the gp practice that is already on Bentley shops. If I am unable to park, I would be unable to attend my appointment because of mobility issues but also others would have to park further away possibly making them late. Great idea but awful location

7. If your GP practice was to move to this new site, how do you think the following things would be?

Travel - getting there

Option	Total	%	Valid %
Much better	62	11.44%	11.85%
Better	42	7.75%	8.03%
No difference	317	58.49%	60.61%
Worse	52	9.59%	9.94%
Much worse	50	9.23%	9.56%
Answered	523	96.49%	-
Not Answered	19	3.51%	-

Waiting areas

Option	Total	%	Valid %
Much better	138	25.46%	26.95%
Better	172	31.73%	33.59%
No difference	163	30.07%	31.84%
Worse	20	3.69%	3.91%
Much worse	19	3.51%	3.71%
Answered	512	94.46%	-
Not Answered	30	5.54%	-

Access to additional health and social care

Option	Total	%	Valid %
Much better	150	27.68%	29.64%
Better	189	34.87%	37.35%
No difference	140	25.83%	27.67%
Worse	17	3.14%	3.36%
Much worse	10	1.85%	1.98%
Answered	506	93.36%	-
Not Answered	36	6.64%	-

Care provided by your practice

Option	Total	%	Valid %
Much better	128	23.62%	25.1%
Better	149	27.49%	29.22%
No difference	194	35.79%	38.04%
Worse	25	4.61%	4.9%
Much worse	14	2.58%	2.75%
Answered	510	94.1%	-
Not Answered	32	5.9%	-

8. Do you have any other thoughts about these plans?

Option	Total	%
Answered	249	45.94%
Not Answered	293	54.06%

Your current GP Practice

9. What do you think about the following elements of your current GP practice building?

Travel - getting there

Option	Total	%	Valid %
Very good	193	35.61%	37.12%
Good	176	32.47%	33.85%
OK	135	24.91%	25.96%
Poor	9	1.66%	1.73%
Very poor	7	1.29%	1.35%
Answered	520	95.94%	-
Not Answered	22	4.06%	-

Waiting areas

Option	Total	%	Valid %
Very good	72	13.28%	13.77%
Good	154	28.41%	29.45%
OK	203	37.45%	38.81%
Poor	77	14.21%	14.72%
Very poor	17	3.14%	3.25%
Answered	523	96.49%	-
Not Answered	19	3.51%	-

Accessibility to and around the building

Option	Total	%	Valid %
Very good	103	19%	19.88%
Good	144	26.57%	27.8%
OK	191	35.24%	36.87%
Poor	63	11.62%	12.16%
Very poor	17	3.14%	3.28%
Answered	518	95.57%	-
Not Answered	24	4.43%	-

Additional services available

Option	Total	%	Valid %
Very good	60	11.07%	11.83%
Good	111	20.48%	21.89%
OK	228	42.07%	44.97%
Poor	92	16.97%	18.15%
Very poor	16	2.95%	3.16%
Answered	507	93.54%	-
Not Answered	35	6.46%	-

Ability to offer more modern facilities and equipment

Option	Total	%	Valid %
Very good	55	10.15%	10.91%
Good	80	14.76%	15.87%
OK	203	37.45%	40.28%
Poor	144	26.57%	28.57%
Very poor	22	4.06%	4.37%
Answered	504	92.99%	-
Not Answered	38	7.01%	-

10. Please tell us anything else you would like to say about your current GP Practice site

Option	Total	%
Answered	261	48.15%
Not Answered	281	51.85%

Getting through and being able to get an appointment would be good
The sites I have usually had contact with or visited have been Scawthorpe and Sprotborough I have found my current GP to be very responsive, even under the recent demands on the service. I have been able to access the necessary care without difficulty The waiting areas in both of those sites visited have been satisfactory with the need for privacy at reception quite well managed at both. On the one visit I have made to Bentley I was struck by the poor condition of the building

and its reception and waiting area. Also parking at Bentley is largely random, making a visit quite stressful.
Very difficult to see a GP quickly, other than emergencies.
No problems
when I needed a podiatry appointment, I had to visit town. Will the new health centre be able to carry out this service?
Apart from the lack of appointments and sometimes services (I had to go to sprotborough for an appointment with an FCP and felt like I got nowhere with this) the GP practice site is well. The consultation rooms could do with being better secluded, you can sometimes hear slight parts of what's being said if being said loud enough from the waiting room
When telephoning it can be quite costly for OPs on landlines as there are so many recorded messages to listen to before your put through to reception
Very poor access for people in cars very close to crossing on main road Poor access upstairs waiting area if walking up from ground level
Consulting rooms are upstairs. I am unable to get upstairs
Badly needs updating I find it difficult without a proper lift. Doctors have to wait for rooms to be free downstairs for patients with disabilities that can't climb stairs
None
The current building is old, outdated and impractical for today's modern healthcare needs. although it is in a good location it is impractical getting between floors, very little space for modern equipment and the waiting areas are far from ideal. the infrastructure isn't there i.e., poor access to the first floor and the front door is in poor condition making it an insecure and drafftee building.
Consistent opening / closing times
Good parking
Difficult to get an appointment with a GP. Often a stressful experience. Worse since covid.
Waiting room is bleak
Phone Lines
Yes, would like people to answer the phone
Very good for me and my husband
Although a very dated building, it is convenient with good parking facilities
Lots of parking
Sprotbrough GPs are brilliant, Dr Connor, Grimwood, Parker and Wagstaff. I have total faith in them, and they have been very supportive. Prefer the intimacy of a smaller practice
All on 1 level - necessary for disabled and aged people
Sprotbrough doctors excellent as are their staff. Would not like this Dr/Patient relationship eroded by a large practice. We have always preferred smaller practices
Good staff, I'm concerned that we will be reducing service
The decor is tired and exhausted. It has felt a little unloved for a long time
Parking in the vicinity is limited, but there are plenty of buses and stops nearby
Good doctors
I would like it still to be where it currently is and not move
It has changed so much since the merger to the Don Valley practice. Nothing that I am happy with.
I am happy with my current practice site as it is very convenient for me to get to, and the chemist is right next door to it
The practice requires redevelopment to make it work for all parties concerned
The site isn't a problem. Seeing a doctor is. It takes 2 weeks for me to even get a phone app

Current site is old, but it's got a charm about it. These glass, metal and prefab buildings have nothing nice about them
I wanted to be treated as a person not a commodity. That applies to calling the surgery and not feeling hurried when speaking to the Doctor. That's not always been the case. But I am grateful for the provision
As before to be able to see a GP.
Getting through via telephone is a nightmare
Limited private space
works for the local community, it will not if you move.
Pool service
Needs modernising
Has always been able to meet our needs
The Sprotbrough centre is quite modern when compared to the current Bentley site
Too small for level of patients, needs a face lift, poor access upstairs, no surgical facilities / other medical procedures, poor parking / access by car
I feel the current site is fit for purpose and the staff team are incredible within their job roles. I don't feel there is an urgent need for a change in site location however I can see how a change in building may benefit the patients in the longer term. It will definitely make the consultation rooms more accessible and bring a better 'feel' to the environment of the practice. But at the end of the day, it doesn't matter how the building aesthetically feels, it depends on the function, and I feel the current site functions incredibly well. If it didn't the staff would be unable to do their job and they are all great.
Sprotbrough Newton lane site needs more recognition and information on the main website and Facebook page
Need more doctors, nurses, mental health team.
More availability to see a doctor...phone never gets answered...then having to get past a receptionist to see a doctor which is difficult majority of the time if you finally manage to get through.
Hope it goes well
Only one wc is not adequate, waiting room not really big enough, especially if children want to play.
Btr care on taken !!!!!
Definitely needs upgrading
My GP practice is perfect as it is, it has good facilities and nice staff. Why should it change, and why would I want to have to get two buses or taxis to another surgery.
I think the current practice is ok, but I don't need to use it very often. I have not had a bad experience there.
I have always received very good service and been able to get timely appointments
It's good but needs refurbishment
Good response. Ppl are good
I hope if I need an appointment, I don't have to wait 3 4 or 5 days
As a wheelchair user I found the lack of a lowered area on reception a particular problem. It makes it difficult to attract the attention of reception staff as the counter is too high.
Needs more admin staff and full-time GP's. Should be open longer hours each day to accommodate patients working full-time or shifts.
Nothing else
Easily accessible and good parking
Sprotbrough was a new site.

Again, just needs upgrading put money where its needed, doctors are needed
Entry is easy but leaving the site can be frustrating
haven't been in ages so can't remember
Bentley needs modernising, it's an old building and the practise has outgrown the building. Staff and Services are great, let's get them a building that's modern and deserving of their workmanship.
Parking is plentiful access is easy
The current practice site is suitable for its use, building another site is a total waste of funds.
We need a more modernised welcoming building.
I love the Ransome practice Dr Uma really values his patients, it's like an extended family patient care is brilliant
Bit run down needs a makeover not up to date facilities
Understaffed
Looks very tired and dated
Appointments keep getting cancelled.
It is really hard to get an answer on phone. Getting an appointment is even harder, close to impossible if you are not ok to have it 5 weeks later
No comment
My practice is great because it's on 1 floor everything in reach gd size and easy parking and getting to it, the personal touch from receptionists, nurses and doctors goes a long way in my book to make you at ease when going to see a doctor, especially such as myself who suffers mental health problems .
It's a good size but dated
I don't know.
Nothing really
I have only been twice so don't feel I can comment on a couple of the questions, but I am happy about what I've seen and the service I got. It was Dr Ransome when I last used your practice, and I moved area.
Absolutely brilliant team at the Ransome practice over many, many years when needed to discuss any concerns.
I don't want to see different doctors every time I go to the doctor's
No comment
A credit to the community
The new location must be staffed with sufficient staff to maintain all of the new services and access to quick appointments.
It's very hard to even get an appointment
You can barely get a doctor's appointment
We think it's brilliant
Booking an appointment. Terrible service. Waiting and been held in a queue. Then when you get to no:1 it takes forever for someone to answer it. Not been able to get an appointment in the next couple of days. Having to ring at 8.00am to get an appointment, which you can't do when you are driving to work. Very unfair system and very outdated. Terribly frustrating
Contacting surgery is poor, does not have dedicated phone line for prescriptions.
The Ransome practice is well situated for the people of Bentley. The other practices within Bentley, including the newly proposed site are sited in the centre of the village on busy and congested main roads with limited or no parking for patients who have mobility problems or even

for odd ambulance that has been called to transport a patient to hospital. The Ransome practice location and surrounding land, could be utilised to build/ modernise or extend the present facility that will serve the Bentley community for the next fifty or sixty years with proper planning. The proposed plan for a practice on the site of the old library looks very much like a poorly thought-out stopgap. If we are to have an up to date and top-rated Surgery/practice, then we should be thinking a long term commitment to the Bentley community.
Getting to see a doctor with in 24hrs and getting rid of these phone calls from the doctors
I have always found all staff and doctors to be helpful, friendly and approachable. And I have been delighted with the care I have received
I think local Dr surgeries are vital to a community
Local
My gp practice has looked the same for the past 10+ years.
Needs knocking down
Not fit for purpose now. Old building in need of complete renovation but still would not be able to offer space for other modern facilities.
Woodlands is small but seems fine. Bentley is plenty big enough. Both are a little tired but that's not what matters - it's not about how it looks, it's how it works, and both seem fine in that respect.
Very boring, needs a lot of updating, very dull
Always been good for me until covid. Now it's difficult to see a doctor!
The Woodland surgery needs to open longer hours and weekends to help accommodate those of us who don't work 9-5 hours
The staff are amazing all of them
More appointments, more face-to-face consultations
As Dr RANSOME past 15 months ago and his original partner Dr Addo a few years previous to that, a close friendly, patient orientated surgery, has changed to an impersonal workshop.
It's so convenient and has always been clean well-lit and easy to get round
As long as you don't have to wait months to get an appointment and can see your own GP
Be nice to get to see a Dr. Since Dr Sheik left, I don't know who my Dr is.
The current site at woodside serves the community in woodlands better
Too long to get an appointment and/speak to someone. Opening hours should be longer and available 7 days a week, NOT half day closing.
Na
Love it
Just needs the right number of doctors for the clinic then it would be fine
Joint injection
It was better when we saw a dedicated doctor in person, the doctor knew you and your circumstances. With telephone calls you don't get the chance to get your brain in gear to properly explain how you feel
I am satisfied with the service we get at the moment
Excellent practice. Could be better if park on site.
It is easy to get to
I would prefer going to. scawthorpe the staff are friendly and helpful and easy to get there
It is in a good area I cycle there and do not want to go to Bentley I have been at my surgery for years and had very good service so do not want change so please do not close it.
Nor far to walk to but have not been able to see doctor at surgery as I had to go to Scawthorpe never seems to be anyone there

Joined into DVH when amalgamated with Nelson Practice. Sceptical at first but have received excellent care. Only downside is I can't remember names of all staff.
I would have liked it to stay at Scunthorpe because it's easy to get to and the people who work there are friendly and it's a good service upset its closing a
Would love all surgeries to be on ground floor
The staff are very welcoming, attentive and patient-focused. The seating arrangement is very user-friendly. It accommodates the needs of those who wish to engage with others and equally, those who wish to sit quietly undisturbed. I would personally not change a thing!
I'm very happy with my GP practice
Always been great. More like a family doctors used to be. Will be sad if closes.
Professional, efficient, convenient. A thoroughly trusted practice.
there is a very small waiting room
Rather unwelcoming
They are as accommodating as they can be. They always seem short staffed and very busy. It's hard to get through on the phone to make an appointment. They all do their best.
I am very happy with my practice
I am very happy with the sprotbrough surgery
I am very happy with my Sprotbrough surgery
Sprot is good, scawthorpe is small but ok. Bentley is on 2 floors so harder to use ... Just need to have local access to services. As people older they do not drive and have to walk or busses. No direct bus to Bentley from scawsby. So, need to use sprot or scawthorpe.
Why are you merging???? The Ransome practice closed Scawthorpe practice making all of the local people travel to Bentley or Woodlands and now you are proposing merging and making it even harder for people to get an appointment with the GP.
The doctors themselves are extremely professional and kind but the building itself is very old and outdated.
The staircase is ridiculous for old people or anyone with mobility problems.
I am glad for the service they do provide.
It's so easy to get to, I can walk and don't need to rely on transport
The old building is very run down and outdated
It's ok'd the days are gone where it was always full in the waiting room, and you could get a same day appointment is it going to be the same at the new place?
Very convenient
Improve communication processes, listen to patients and learn to be more understanding and compassionate.
Not a lot if waiting room space and always having to leave the pram downstairs and seeing old people struggle up the stairs
Current practice is dated it needs to be a brighter more modern building with well-trained front-line staff, smart and professional. Staff more attentive to support and care more to support customers get an appointment. More accessibility to GP's more Doctors on site. Appointment booking when needed (not having to telephone on the day from 8am) More services on site (ie Pharmacy) Good FREE car parking (1 hour free)
I like the Drs & nurses & the receptionists are very helpful
Good practice
Excellent service with professional staff and service

Difficult as I've only been registered a few months. It is difficult to contact them by phone but that is not really their problem.
Becoming outdated and ready for a refurb
It's accessible for the local community, offers residents the opportunity to speak to their regular GP. It's a relatively new building, so should be able to be expanded upon or modernised if needed
Getting a face-to-face appointment is difficult. Once there waiting to see the Dr can be a long time and the plastic chairs are uncomfortable, if you are upstairs again can be a long wait. You just stare at the ceiling while you wait.
It is a very busy practice, and maybe more appointment availability would be good sometimes it can be weeks All the doctors are great, and the receptionists are doing a great job under pressure from patients sometimes
I am used to seeing the usual staff nurse, GPs, and receptionists, especially female GPs for women's health as I prefer to see a female for these. As long as there is still going to be both I'm happy.
I moved to this doctor from another practice never had any problems
Current gp practice is out of date to many stairs .no real parking space
Localised services are always better, the new health centre is a waste of resources.
To keep the one in Sprotbrough but the new Bentley one needs parking.
I think the sprotbrough practice is one of the best when I hear from friends what happens at their gap practice, I think we are so lucky
Bentley High Street doctors are brilliant, and all nurses are to and all on reception are brilliant to its a very good practice
Hoping to get appointments if and when needed as it's been really difficult
It's situated in the right place in Bentley
I would like to know if Sprotbrough site is to continue - I think this is implied but it's not explicit
Sprotbrough surgery is the best one for us and what we registered for.
Needs to go back to an actual waiting like one's bed covid with things to keep kids entertained a little whilst waiting would be nice
To small.
Just an old site. Purpose built site would be much better.
Don't go often but the staff are polite wouldn't go to any of the other linked surgeries
It's fine by me.
Needs an update
The current Don Valley site at Bentley is accessible. Parking is non-existent. The staff are friendly and helpful. Waiting area could do with a face-lift.
Very close to the street
I would like them to answer the phone quicker than a half hour wait on hold and go back to the old system of calling or messaging to inform me or any test results. I feel like I can't call to ask because you are all so busy so I'm just assuming test results are ok because I didn't even get a message.
Nearly always phone appointment instead of face to face with Doctor also would like to get through on the phone quicker instead of it been engaged all the time
I don't go to the surgery very often, it would be better if there could have been a parking on the site.

Very happy with Bentley surgery and feel that effectiveness and efficiency has been lost after recent merger. Very worried that closer involvement with a surgery we left due to carelessness and unhelpful staff will undermine my current provider
No parking available at the practice
Bentley Surgery not a good environment. Too cramped and upstairs not much privacy as those waiting on the landing can hear conversations in the consulting rooms. Feels claustrophobic.
It's nothing more than another NHS centre to push vaccines and Pharma products on innocent people who put their trust in you
My current GP practice is very professional and friendly and easy to get to
They should give feedback to exams taking like blood tests and other medical examination even if the results are good
Its location is fantastic and ideal for living in the village of Scawthorpe It's never overcrowded. The doctors and receptionist really do take the time to listen, and they sort the best outcome I may need. just such friendly staff all round. It's just a nice small practice that I've been going to since I was a kid and have my children in that practice as well.
Always a very good service and care
None
Basic waiting room. Very outdated. Rock hard chairs, which are more suitable for children ' not comfortable at all' with people with disabilities. Stair lift that doesn't work. Overall, the building needs a refurb in all aspects. Waiting room. Toilets accessibility for all walks of life. Counselling onside etc
See notes above! The current building is tired and scruffy inside, but again a new building does not create more appointments
I move between 2 sites, depending on which site has availability. I am very happy with both Scawthorpe and Sprotbrough and I don't feel happy about moving.
The current GP Practice could be more effectively developed through the utilisation of space on the top floor currently vacant. More services and surgery capability could be installed in this area.
The reception desk isn't very private
Doctors and staff brilliant but building is tired and in need of tlc
Lack of disabled parking and not wheelchair friendly
I think staff attitude could be a lot better and when complaints are made, they are responded to honestly or even responded to in my case
Small site with no space to offer additional services/clinics Hca consulting room like a cupboard, barely enough room for 2 people, almost impossible if he patient. Wishes to be accompanied. Reception area too small, patients having to queue close together meaning no privacy.
The High Street surgery is in desperate need of modernisation to make it accessible to all.
It is convenient
A good practice but can be difficult to contact to make appointments by telephone.
Parking can be a problem for disabled.
N/A
Improved waiting rooms. Cold. Not much health promotion displays
My current GP Practice site is all on one level. No stairs that me and my husband are thankful for because neither of us are good on stairs. The car parking is very good, accessible and not far from the front door because my husband cannot walk far. The receptionists are good, and one doctor in particular is good, and I hope we don't lose him in this totally unnecessary "reorganisation"

Current site isn't wheelchair or pram friendly, 2 sets of doors just to get in, one heavy and Outwood opening. Toilet isn't accessible, staff make you feel a burden when asking for a downstairs room because you can't get upstairs.
The venue is in the middle of the village, close to a local bus route and easily accessible for people in a wheelchair. Although reception staff are exceptional, who do a great job without being overly intrusive.
primary care network Doncaster north is a joke since the roll out of the extended access on the 1st of October 2022! since the roll outpatients are facing reduced service provision compared to the other primary care networks leading to inequality and a postcode lottery!
Already covered off.
It probably does need a good re-furb, it looks uninviting as a building, gives the impression of being dark as is surrounded by trees and on entry is also dark. However, the staff and Doctors/Nurses, we have found to be excellent despite the previous mentioned circumstances. As previously mentioned, the parking facilities are not good and the Surgery approach roadway, off the main road, is also not good as is narrow and full of potholes.
Outdated and limited services. Dr can only refer patients to other locations
Before the merger the service at Bentley surgery was excellent.... it's still very good but it's more difficult to contact by phone.....
Could do with more receptionists and a refurbished waiting room downstairs. Would be great if the practice could offer a service where they give patients the option of being rung back later to speak to a receptionist if they are in a long queue, other practice around Doncaster does this and it would be great
Needs to be cleaned up at the front of rubbish, weeds etc. The rubbish is not the fault of the Surgery but thrown by the drongos in the Bentley area.
I have been a patient of the Ransome Practice since I was 4 years old, I'm now 50, and the Drs have always been very good. The site is dated but that's not the fault of the Drs and Nurses and is more a reflection of NHS cuts over decades. Why is the new Centre not being built on the current site where parking is better, and it's less built up than the proposed new site? This doesn't feel like it's being done for the improvement of patient services, it's more of a cost cutting move and relinquishing of yet more building space for construction companies. As far as I can see there'll be no parking available at the new site as the staff will need those few already there.
It's an old building. Liable to flooding IMO.
Rather unwelcoming! Poor seating. Bland.
I still use the scawthorpe practice as I cannot get to the bentley/ Sprotbrough surgery. The late-night closing works really well as I work until 5pm and getting out of work for a Dr's appointment can be challenging.
Everyone there are fantastic but the building on the high street is dated, not at all welcoming and looks tired.
The Bentley surgery is quite a walk from the car park for less mobile people. Would a new one be better? The Sprotbrough surgery is fine and modern but Bentley and Scawthorpe are rather dull and old.
its fit for what it is but seeing it a few weeks ago it appears to be becoming neglected maybe as they know they are moving
The practice delivers a very good service for patients wanting same day healthcare. Additional services are available, but the building is restrictive. Don Valley Healthcare is a good new developing partnership and supporting the patients and staff with a new purpose-built provision would be greatly appreciated.

Provide a good service.
staff and doctors unbeatable.
It's an old unsatisfactory building
Small rooms, lots of doors, some consulting rooms upstairs. Not clear whether to be upstairs or down.
Difficult to see a GP or other professional
always been ok with me
Not much to say about the site. It is old and run down. Parking is not available on the site but there are available parking areas close by.
It needs to be bigger in woodlands due to the fact that there is several new building sites here and no space
Very good practice, well run.
Disabled parking is very limited
Parking is bad, the building and facilities appear very dated
More reception staff so they will be able to answer their phones sooner than after 2hours waiting or trying to get in touch with them
Large surgery but very few gp appointments available. Not approachable by phone or at reception.
The parking is good, it is easy to get to and from.
hopefully in the new build when discussing anything with reception it will not be overheard by the whole waiting area.
No. 9 can't really answer the last 2 questions as don't know what they can and can't get. Love the GP practice that I use, they have always been very accommodating, friendly and helpful. Since they have become Don Valley one of their services has already deteriorated - repeat prescriptions
Need to switch the radio off upstairs radio 1 very annoying
Black of disabled parking access for wheelchair very poor
To small
If question 9 is about the Nelson practice it would change how you answer it, as against the Don valley practice so question 9 is not worded in a correct way . Don valley Sprotbrough practice and Don valley Bentley practice would have different answers. worded local practice is totally misleading it's where you live and give whoever is reading this questionnaire to interpret it as they choose which cannot be right. Are there going to be local public meetings in Sprotbrough and Bentley
I have only ticked very poor for travel as whilst it is easy for me to drive to the surgery, there is no parking. There is currently only one toilet which for a practice of its size is not great. Although my children are no longer babies - decent baby change and a changing places would be great
Parking isn't good
It's easy access, good carpark, unlike Scawsby and no parking at Bentley. Staff approachable but dreadful problem getting through on phone Do not like having to go to other sites for treatments /tests At moment we have a car but may not in future so local services important
It has served me and my family well for the last 40 years. Long may it continue.
I think my previous comments tell the story. Lovely, helpful staff and a service which felt very personal during a difficult time in my life - very much appreciated at the time and still is.
The waiting area is terrible and unwelcoming. No patient information displayed. No dedicated nurse's area or not that I'm aware of. No information about available services. A women's wellbeing clinic would be good.

Access to healthy lifestyles and fitness should be available too. Maybe a cancer drop-in session for support.
It's very old and dated, corridors aren't very big for pushchairs.
It's large and it has good parking round the back.
Current site isn't accessible. Heavy door that opens outwards then another set of doors, toilets not accessible if in wheelchair
The doctors do their best in a really tired building. It's old, I am inviting and not big enough when the waiting room is busy. Upstairs is a few simple chairs and a 90s radio player. Let's take the practice into the 21st century. The doctors and the staff REALLY deserve this. Please make it happen
Need to employ more receptionists, I understand it's difficult, but it's frustrating trying to get through on the phone
I love Don Valley Healthcare (Bentley Surgery), I have grown up using it, it is an old building now, everyone working there does a fantastic job, and they work hard, but they can only work with what they have got.
Telephone communications poor with long waiting times difficult to get face to face appointment's ability of practice to retain adequately trained staff practice still does not seem to be fully working and open as before covid
It is quite old fashioned, and not suited to health care provisions in this modern day.
Too small and outdated! Fantastic staff ??
I have been fortunate not to need different equipment, therefore do not know what is available. I have been extremely satisfied with my current GP practice at Scawthorpe. I' The questions should have a don't know category.
Can't really fault them when I've needed them in emergency as they really looked after my late husband and myself, but surgery looks really run down now

Continuing to be involved If you would like to continue to be kept informed about these plans as they develop, please share your preferred contact details.

Please share contact name and contact details below

Option	Total	%
Answered	261	48.15%
Not Answered	281	51.85%

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Equality Monitoring Questions - OPTIONAL

Please tell us the first part of your postcode

Option	Total	%
Answered	490	90.41%
Not Answered	52	9.59%

What is your age?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Under 18	2	0.37%	0.38%
18 - 24	10	1.85%	1.92%
25 - 34	51	9.41%	9.81%
35 - 44	81	14.94%	15.58%
45 - 54	91	16.79%	17.5%
55 - 64	130	23.99%	25%
65 - 74	98	18.08%	18.85%
Over 75+	54	9.96%	10.38%
Prefer not to say	3	0.55%	0.58%
Answered	520	95.94%	-
Not Answered	22	4.06%	-

How would you describe your gender?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Female	327	60.33%	62.88%
Male	188	34.69%	36.15%
Non-binary	0	0%	0%
Prefer to self-describe	0	0%	0%
Prefer not to say	5	0.92%	0.96%
Answered	520	95.94%	-
Not Answered	22	4.06%	-

Is your gender the same as the sex you were registered at birth?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Yes	516	95.2%	99.23%
No	1	0.18%	0.19%
Prefer not to say	3	0.55%	0.58%
Answered	520	95.94%	-
Not Answered	22	4.06%	-

How would you describe your ethnicity?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
White - UK	479	88.38%	92.29%
White - Irish	3	0.55%	0.58%
White - Gypsy or Traveller	0	0%	0%
Other White Background	16	2.95%	3.08%
Prefer not to say	5	0.92%	0.96%
Arab	1	0.18%	0.19%
White and Black African	0	0%	0%
White and Black Caribbean	2	0.37%	0.39%
White and Asian	3	0.55%	0.58%
Other Mixed/ Multiple Ethnic Background	0	0%	0%
Other Black Background	0	0%	0%
Black Caribbean	3	0.55%	0.58%
Black African	1	0.18%	0.19%
Indian	2	0.37%	0.39%
Pakistani	0	0%	0%
Bangladeshi	0	0%	0%
Chinese	0	0%	0%
Other Asian Background	2	0.37%	0.39%
Other	2	0.37%	0.39%
Answered	519	95.76%	-
Not Answered	23	4.24%	-

What is your ethnic background?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Chinese	0	0%	0%
African	1	0.18%	0.21%
Asian & White	1	0.18%	0.21%
British	417	76.94%	89.48%
Indian	3	0.55%	0.64%
Caribbean	3	0.55%	0.64%
Black African & White	0	0%	0%
Gypsy/Traveller	0	0%	0%
Pakistani	0	0%	0%
Other Asian background	3	0.55%	0.64%
Other Black background	0	0%	0%
Other Mixed / multiple ethnic background	2	0.37%	0.43%
Other White background	36	6.64%	7.73%
Answered	466	85.98%	-
Not Answered	76	14.02%	-

How would you describe your religion?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
No religion	218	40.22%	42.41%
Buddhist	3	0.55%	0.58%
Christian	258	47.6%	50.19%
Hindu	0	0%	0%
Sikh	2	0.37%	0.39%
Jewish	0	0%	0%
Muslim	3	0.55%	0.58%
Agnostic	2	0.37%	0.39%
Prefer not to say	19	3.51%	3.7%
Other	9	1.66%	1.75%
Answered	514	94.83%	-
Not Answered	28	5.17%	-

How would you describe your sexual orientation?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Bisexual	9	1.66%	1.76%
Lesbian	2	0.37%	0.39%
Gay	3	0.55%	0.59%
Heterosexual/ Straight	464	85.61%	90.8%
Prefer not to say	26	4.8%	5.09%
Other	7	1.29%	1.37%
Answered	511	94.28%	-
Not Answered	31	5.72%	-

Do you have any of the following disabilities? (Please tick all that apply)

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
I do not have a disability	254	46.86%	51.94%
Mental Health Condition	96	17.71%	19.63%
Physical Impairment	76	14.02%	15.54%
Cognitive Impairment	10	1.85%	2.04%
Long Standing Illness	101	18.63%	20.65%
Speech Impairment	5	0.92%	1.02%
Sensory Impairment	11	2.03%	2.25%
Learning Disability	9	1.66%	1.84%
Learning Difficulty	8	1.48%	1.64%
Prefer not to say	23	4.24%	4.7%
Other	25	4.61%	5.11%
Answered	489	90.22%	-
Not Answered	53	9.78%	-

11. Do you provide unpaid care for someone (friend/family member)? (please select one answer)

Such as family, friends, neighbours or others who are ill, disabled or who need support because they are older. **Note:** As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Yes	107	19.74%	20.94%
No	387	71.4%	75.73%
Prefer not to say	17	3.14%	3.33%
Answered	511	94.28%	-
Not Answered	31	5.72%	-

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Demographic Data

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Responses by Type

Option	Total	%
Confirmed	35	6.46%
Unconfirmed	507	93.54%

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Survey Summary Document

Proposed new health centre in Rossington, Doncaster

Doncaster has been awarded a share of £57.5m to help create a new health centre on the site of the former colliery in Rossington.

This would bring together GPs and other healthcare services from Rossington practice on Grange Lane and the West End clinic on West End Lane all under one roof.

If you live in one of the areas where the new health centre is proposed, we would like to hear your views on your current practice site, the potential new health centre location, accessibility and the new services that could be available.

Your answers will help to inform how the centre might look.

You can find out more information at [New health centre proposals for Doncaster](#)

1. How much do you agree with the following statements?

My GP practice site provides a good environment for healthcare

Option	Total	%	Valid %
Strongly Agree	43	12.54%	12.68%
Agree	118	34.4%	34.81%
Neutral	92	26.82%	27.14%
Disagree	65	18.95%	19.17%
Strongly Disagree	21	6.12%	6.19%
Answered	339	98.83%	-
Not Answered	4	1.17%	-

More investment is needed in GP services in my area

Option	Total	%	Valid %
Strongly Agree	235	68.51%	69.94%
Agree	78	22.74%	23.21%
Neutral	16	4.66%	4.76%
Disagree	4	1.17%	1.19%
Strongly Disagree	3	0.87%	0.89%
Answered	336	97.96%	-
Not Answered	7	2.04%	-

I am willing to travel further if it will mean I get better care

Option	Total	%	Valid %
Strongly Agree	86	25.07%	25.52%
Agree	106	30.9%	31.45%
Neutral	63	18.37%	18.69%
Disagree	46	13.41%	13.65%
Strongly Disagree	36	10.5%	10.68%
Answered	337	98.25%	-
Not Answered	6	1.75%	-

I think building new health centres is a good idea

Option	Total	%	Valid %
Strongly Agree	170	49.56%	49.71%
Agree	85	24.78%	24.85%
Neutral	36	10.5%	10.53%
Disagree	23	6.71%	6.73%
Strongly Disagree	28	8.16%	8.19%
Answered	342	99.71%	-
Not Answered	1	0.29%	-

I would not be able to get to my GP Practice if it was further away

Option	Total	%	Valid %
Strongly Agree	57	16.62%	16.91%
Agree	32	9.33%	9.5%
Neutral	95	27.7%	28.19%
Disagree	96	27.99%	28.49%
Strongly Disagree	57	16.62%	16.91%
Answered	337	98.25%	-
Not Answered	6	1.75%	-

One of the benefits of these new health centres is the ability to have other services and facilities located together in the same place as your GP practice.

2. The following services may be available in the new health centres. Which of these services would you like to see in these new health centres?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Community Mental Health / talking therapy rooms	240	69.97%	77.92%
Privacy rooms	172	50.15%	55.84%
Children's Health	177	51.6%	57.47%
Group session rooms	87	25.36%	28.25%
Interpreting services	34	9.91%	11.04%
Spaces for other community groups	84	24.49%	27.27%
Changing places / toilets	208	60.64%	67.53%
Answered	308	89.8%	-
Not Answered	35	10.2%	-

3. Which GP practice site (Rossington or West End) do you usually go to?

Option	Total	%
Answered	334	97.38%
Not Answered	9	2.62%

Bessacar	3
Rossington	331

4. How long does it take for you to travel from your home to your current GP practice?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Less than 10 minutes	217	63.27%	64.01%
10 – 20 minutes	83	24.2%	24.48%
20-30 minutes	30	8.75%	8.85%
More than 30 minutes	9	2.62%	2.65%
Answered	339	98.83%	-
Not Answered	4	1.17%	-

5. How do you travel to your current GP practice?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Car	198	57.73%	58.24%
Bus	23	6.71%	6.76%
Taxi	3	0.87%	0.88%
Walk	172	50.15%	50.59%
Other	7	2.04%	2.06%
Answered	340	99.13%	-
Not Answered	3	0.87%	-

6. What are your thoughts about the suggested location for the new Health Centre in your area? Rossington Medical Centre on the site of the former colliery site being developed for housing

Option	Total	%
Answered	312	90.96%
Not Answered	31	9.04%

Getting to and from the new Health Centre would be better for people living within the vicinity of the former colliery. Most people living within the vicinity of the new Health Centre will be living in new-build properties. Presently, there are no bungalows for elderly people or disabled people within the new housing developments. Rossington residents further away might struggle to get there if they don't have access to transport. Residents in the areas of the two current GP Practices might become disadvantaged in accessing the new Health Centre, especially if they have mobility problems. The suggested location provides the opportunity for a large modern Health Centre with better facilities and more staff.
It's very inconvenient. There are other places in the village where a new practice could be built. The transport links in the area are bad as it is, and I've been refused on the bus before due to wheelchair users and pushchairs already been in use. It should be built in the centre of the village. Please think about the residents who do not drive and rely on the already terrible public transport.
I think the choice of location is very poor. A lot of people without cars will struggle to get to the new site.
More than happy with the suggested location.
Bus stop outside of it will help
I am willing to travel anywhere in the village if services are improved for the community.
Easily accessible and a good location that doesn't interfere with any existing infrastructure in the village.
A good idea as there is bus stops nearby
Will be alright if you cannot get a more central site in Rossington
More GP's, more appointments
I believe it will be located in the WRONG AREA of Rossington. The GP Practice Should be more CENTRAL. Gattison Lane, what was once Gattison house for the elderly now waste ground and plenty of greenery land behind, has a good central area for ALL Rossington! Plus, not Busy like west end lane already IS! The traffic on west end lane is ongoing throughout the day a Very busy road! and it's unfair to locate the new GP practice on the way out of Rossington. Please can this be considered also the design of a Plain box is not in keeping with Rossington. The picture of the building is ugly with no distinctive character.
Not sure this location is a good idea as those living at the top of Rossington will have a lot further to go and it's not necessarily going to be good for the elderly and people that don't drive.
The Rossington practice is OK for my needs at the moment. Very difficult to see a doctor though, this needs to improve. But I like the consultation by phone.
This is not central to the village and only would benefit the people in the lower part of the village, the very elderly and disabled people who have no form of transport and are not on a bus route (that's if you can find a bus and the route it is on?) would be unable to attend the surgery. The new surgery

would be welcomed in the village, but no consideration as been taken for the residents who have lived here for most of their lifetime including myself and my wife who are aged 80 year old. The site where the old water tower was could be considered with two Pharmacies near, it may have access to drainage and water, the Doctors surgery on Grange Lane could then be used to incorporate the Pharmacies, admitted parking could be an issue but it may be possible to adapt the central reservation on the dual carriage way with parking bays and a pedestrian crossing ?, please consider at least a more central site.
I don't think its practical, takes me 15mins or so to walk to my current drs, would take me 40 mins to walk to the new one, buses are very unreliable lately some don't turn up at all or are late which then could make you late for appointments plus I have a baby so he's in a pushchair which is also an issue for getting on the bus as my pushchair isn't one that can fold down for the bus, also is the bus the best place for poorly people I get sometimes we have to but more and more people are going to get ill because more ill people will have to catch a bus....also my daughter is on autism pathway and a son who get tired easily they are only 4 and 5, if I can't get the bus your expecting small children to walk 40 mins there and another 40 mins back possibly more as children are slower walkers even worse if its them that's ill. Sometimes I like to go to Lidl and il walk (without kids, just the youngest in pram) even I get tired on the way back, so I actually think moving it so far away is a mistake, why can't it go where the old water tower used to be there is plenty room there, end of day I have 7 children...I don't drive so rely on buses or walking, I can't always get on the bus because not always pushchair space or there's a wheelchair on, and can't expect small children to walk that far poorly or not, taxis are a no go as so expensive...I think if you're going to move it I think there should be couple of mini buses that's owed by the health care centre that can specifically go round and collect these people who would struggle, either for free or maybe even charge a small fee (cheaper than public transport) and under certain age for free
The village certainly needs a new purpose built health centre, I do hope it will make it easier to get an appointment. Some people say it would be better situated in a more central location, but with the village of this size it wouldn't matter where it was it would still require a degree of travel.
Accepting Rossington continues to grow with many new houses particularly on and around the former colliery site it should not be forgotten Rossington stretches in the East from the junction of Bawtry Road and Little worth Lane to the new development in the West on the former colliery site. Therefore, locating the new Health Centre on the suggested location would and is very disadvantaged to those living in many areas of the village. This is not very central or near the shops or current pharmacy provision. This feels that the location is available so this must be the best place!! How much research has been done to find the best location for those who will be displaced from the existing provision.
Too far for away for the aging community
Perfect location
It is very accessible to all so j am happy with the proposal
I think it is a welcomed investment. It is in need and would be a great asset for Rossington
It will be quite a lot further out for many patients, although as I usually get there by car it won't affect me
Think the site where the care home on Gattison Lane was would be easier for people with no transport to get to
Too far out needs to be central no service east of railway
too FAR FROM CENTRE OF VILLAGE
Can't walk, do not like the bus as it can be very unreliable New not necessarily better, not convinced it would be managed effectively

I would no longer be able to walk to the new practice. I would have to rely on the bus, therefore would have to set off 1 hour ahead of an appointment to make sure a bus would get me there. The new health centre would only be a good if investment staff and resource are maintained.
Location is too far away for most people to travel to A long walk for old people and you mums with kids The bus service is very poor miss a bus and it is about another 1 for the next
ITS TOO FAR FOR ME TO WALK AND THE BUS SERVICE IS NOT GOOD
If you don't have a car, it would be difficult relying on public transports
As it would be further, I would not be able to walk it. Also, the bus fare would be dearer (£2+ instead of £1.30)
Its twice as far to travel, it will cost more in bus fare
I am disabled amputee right leg; I do not travel on buses The practice I go to is ideal as I can get in by my scooter
Not good at walking but I do keep on good, but I don't like going out very much
Good as long as I can still see Dr Babar as my GP
If there is sufficient room for people to park
Good idea all service together. Hopefully have a good GP. Time to see one if more GPs available.
I think it is too far out of the village It needs to be more central
GOOD IDEA
good idea
Good idea
It is on a bus route, but I would walk or go on my bike, but would take a lot longer. Like it where it is, really don't like change when older, but sometimes can be better. It would take me a good 20 minutes to walk or bit longer. I don't get a free bus pass yet for 2 years.
I DO NOT AGREE WITH THE MOVE. IT IS NOT GOOD FOR PEOPLE WITH SIGHT LOSS AND DISABILITIES
We need a modern surgery where you can see a doctor physio room
not very good
SOMETHING MORE CENTRAL WOULD SERVE THE COMMUNITY BETTER
Believe a more central site could be found but I would be able to travel to it easily
ELDERLY PEOPLE WILL FIND IT TOO FAR DOS SERVICE NOT REGULAR ENOUGH WILL NEED A LOT PARKING SPACES FOR PATIENTS AND PEOPLE BRINGING ELDER AND INPAIRED PEOPLE
I THINK THE SITE IS TOO FAR OUT OF THE VILLAGE, IT SHOULD BE MORE CENTRAL SO OLDER PEOPLE CAN REACH IT BETTER. NOT EVERYONE HAS TRANSPORT
THAT WOULD BE TOO FAR AROUND A MILE FOR ME THATS TWO MILERETURN TRY AND WALK IF I CAN
It is a good idea once the road to take it is built and therefore do not clog up the main road out of Rossington
THE PROPOSED SITE HAS POTENTIAL. THE POSITION IS NOT CENTRAL AND WLL CREATE PROBLEMS TO THE MAIN POPULATION AS IT IS AGEING AND WILL HAVE MOBILITY PROBLEMS AS THEY GET OLDER
In this village with so many people we need two surgeries the new one is too far away
Too far away no bus stops near not central
1. Make it easier to contact the practice 2. Need weekend or late appointments (for workers) as not everyone on shift work 3. Pre book appointments (for workers)

Would like it to be more central to the village
TOO FAR FROM THE CENTRE OF THE VILLAGE
would give better facilities
Too far away, will need to use unreliable bus or taxi (if one is available). This adds to the cost of health care, likely to increase number of missed appointments and health issues.
Too far for those who walk, down a very busy main road. Feels like the main village is being forgotten. Especially difficult for elderly to get there. We live a few minutes' walk from the Rossington practice, and try to walk if we can to help the environment. We would have to drive if located near the new housing estate and sometimes we do not have a car.
Ideally it should be in a central location, in a new modern building, however I realise that without knocking down an existing building this isn't practicable, so I would say on or close to the new housing estate on the new section of west end lane is the most practical location
is a good idea but let's along way to go from where I am
I feel west end lane doctors should stay where they are because a lot of people going struggle walk were new doctors could be built.me personally wouldn't be able walk that far wi my back.
I think it's in a bad area. The matter of times that road is being worked on is ridiculous. The traffic can become bad when it happens. A surgery should be in the middle of the village for everyone to access not just the "new" residents
I think it is good to have a medical centre, however it would be good that it does not stay as 2 practices and that as centre it offers a range of services like older persons, child treatments more on diet and nutrition, fracture help, physio, practice nurses with different skills like bloods, ulcers care etc. More for ear service, most have a pharmacy.
It's a bit far for elderly people and would need some community transport available.
Much greater distance to travel for a high proportion of the village population. New site would not best serve a high number of residents being much further from the majority of houses & certainly away from schools etc Also the new site is further away from the majority of elderly patients who do/ may not have their own transport. Planning for this new medical centre to be on a main route which is already a form of rat run seems to be ill considered with adequate parking a concern. Without a substantial car park users would be forced to park on the main road leading to further traffic concerns.
It is a very good area. My only concern is that there is no pharmacy on site and the nearest is Grange Lane which is quite a way away. A shuttle bus would be useful and help people who live away from the site.
I THINK IT IS GOOD TO HAVE A FIT FOR PURPOSE SURGERY BUT THE NEEDS OF THE RESIDENT WHO DONT DRIVE SHOULD BE TAKEN INTO ACCOUNT ALSO A LOT OF CONSIDERATION IS NEED FOR ROAD TRAFFIC MEASURES, TRAFFIC LIGHTS ETC A SHUTTLE BUS WOULD BE GREAT IDEA
NO NO NO
Not a lot it seems the people that have proposed this DO NOT live in the village
I think the location could be a lot better than on that busy road that as a lot of traffic including lorry's and Amazon vans in and out of Rossington without adding to it plus more thought for the elderly and disabled patients that will find it hard to get there without transport you should think more about improving the services we have that are not working instead of offering new services
no right spot should be middle off village on Grange Lane school field nr new park homescarr bus stop both side road field never use
Sensible location
Sounds to be better but is abet far away from most. A new building isn't going to improve the Doctors surgery themselves; I stopped trying to get appointment before covid because of the arrogant Dr's, only for my children or if I'm desperate.

Probably depends on whereas I imagine the space would need to be large and set aside from residential properties as parking would be needed
This is ridiculous. How are people from Old Rossington and little worth supposed to get there if they cannot drive. If they can drive, shouldn't we be trying to be more sustainable, by reducing vehicular transport. Bus travellers will then have to walk a distance to bus stops. Catch a bus back to Grange Lane, Pharmacies, before possibly catching another bus home. Buses only run every half hour - if you are lucky. Imagine having to do all this in ice, snow and rain, especially if you are elderly.
Ridiculous, one end of a village is useless. What about those of us who live nearer little worth end?
A single lane road with lorries and a larger practice just smacks of very poor planning or back handers. It's especially poor planning for inclusivity, what about those of us with disabilities?
Bad on the location for a lot of people without own transport and certainly bad for the elderly. The practice if a new one is to be built should be in the heart of the community with access to all people. Around the middle of the existing village would be a great place. Not out on the new estate to help them sell the houses which are already causing a strain on the village c schools, dentists and doctors.
Absolutely disagree with where it's being built. As a pensioner 78 years old with a husband 80 years old it would be very difficult for us to get to as we live on Hillview Road.
I think it gives lots of space for the health centre and for parking. Parking for west end clinic is always a bit of a faff and it would be nice to think there is always good parking. I also think it would be good for ambulances to be able to pull up right outside the main door in an earmarked "no parking ambulance only" zone for patients who a GP might need to go to hospital immediately.
absolutely ridiculous & completely disagree with the proposed site. People without personal transport are not going to be able to get there neither are the majority of the elderly/disabled. There needs to be more than 1 surgery in such a large village, & instead of wasting money on a new building, why not invest in more Doctors who will actually see their patients. As a resident of Rossington all my life is very strongly disagree with the decision to build a new practice on the proposed site
I don't have an issue at the minute as I have a car and drive but previously, I had issues getting to west end when I did not have car and moving the gp surgery further away would have made that more difficult. People with mobility difficulties will find it difficult to get to the new surgery especially if they are in ill health and buses are not always an option
The location is on the outskirts of the village and will be difficult for many people to get to. It is also on a busy main road with no sheltered bus stops close by bus services have been cut back meaning people reliant on public transport could be waiting up to half an hour in bad weather. I wouldn't want to have to walk my young children down that road nor have them waiting for buses on such a constantly busy road.
on the new estate leaving the village is not ideal, not everyone has access or the ability to travel to it. Centrally situated would be fairer to everyone.
Not practical for the majority of people due to lack of transport facilities
The benefits identified in your preamble do not present a case for residents. They favour the local authority and Integrated Care Board. In undertaking an impact assessment, your results should identify that Rossington is a large village and the suggested site is not centric to it. The location impact of the proposed new location would significantly disadvantage residents located in the east of the village. In your option appraisal, you should have identified the risk of existing limited and unreliable bus services or the need to boost this by providing additional community transport to an edge of village location.
Great idea
It will be much further away for me to get to the surgery, I'd have to drive to get there at the minute it is less than a 5-minute walk

Needs to be more central in the village, there are a lot of elderly who struggle as it is to get to the surgery.
Most of the elderly and people with health conditions live within a 5–10-minute walk of the existing Rossington practice, they don't own cars, have poor mobility, and low incomes. The majority of our elder people's bungalows are on radburn/skipworth estates, thus making the current Rossington practice accessible to them. For some of these people the new location will create a barrier to them accessing medical care. Whether that be mobility issues or financial issues. The new location of the medical centre will be in an area where most people have their own transportation and is in general more affluent, for these residents the barrier to accessing a more centralised medical centre would be minimal and have very little impact, whereas for the people who live on radburn, skipworth, clayflat lane areas where most of Rossington's elderly people and people with health issues live the new location of the health centre will be inaccessible.
Too far away for most residents of Rossington especially the elderly that rely on buses which only run every 30 mins if they turn up at all, it caters for the new housing estate than it does for the rest of us. The road is dangerous, there is no bus stops anywhere near the proposed site, it needs to be central not on the outskirts.
I think it's a terrible idea I would not make an appointment for me or my children as it will be too far away to get to when poorly
It's a good idea having a bigger go providing we can actually get an appointment and be seen
this is not a central site for the village why not use the Gattison house site as where is plenty of land at the back
A good space for the health Centre, more space for a car park, all health care persons under one roof
It's ok
Think it's a good site would be better if it was more central but there's nowhere for it to be built
The location seems rather a long way out of the village especially for those right the other end of the village, (not all will have transport) Being nearly 80 myself I keep asking self how much longer am I going to be driving? The idea is great but thought needs to be given to how we get there etc.
Excellent
Seems unfair it is being built on the very edge of such a large village.
I am nearly 80 years old and so will be stopping driving shortly. The area for the new health centre would be much too far for me to walk and there is no regular bus service near to where I live.
Not being originally from Rossington the colliery no longer existed when I moved here, I not certain where it was.
Brilliant it will bring all health professionals together in a lovely new building as our old surgery is old and small Also hopefully no need to travel to DRI for minor operations. The new site will hopefully have better parking.
Good use of the site
I think the location would be fine for me coming from Attlee Avenue and walking. It is also close to the 56/55 bus route.
It's too far away from the centre of Rossington. As a result, it will be difficult for people who rely on public transport or mobility scooters. I wouldn't like to have to travel down West End Lane on a mobility scooter. The new centre will be fine for me to get to as I drive but if I'm unable to drive it would be very difficult to get to. Any new medical centre should be in the centre of Rossington.
I have no strong thoughts either way
Would not be able to get there would be easier to go to ae

I would be happy to travel to the new site
Too far for elderly people to get there and not at all central
A new centre with more GPs and support staff are needed. I like the fact that I speak to support staff like the lead nurse practitioner when you know you need to talk through your symptoms. ²
Need to have sufficient car parking facilities Need to have bus stops nearby for people that do not have their own transport and a regular bus service to coincide with appointments.
It would be better for myself as it would be closer for me, it would be great to have improved services and facilities in the local area.
A bit far for people at Stripe Road end of the village, older people and people walking with prams/pushchairs etc
Good location
Much too far to walk, we need a health centre at the other end of the village, coming into Rossington, this new site will only advantage those in the new housing estates. There is nothing in the old village.
It's a good location, provided the road isn't closed for roadworks as it has been a lot recently
I think it's a waste of money. You can't see a doctor now so why build a new clinic to not see a doctor. That is why A&E is a 7 hour wait half the people shouldn't even be there, they have nowhere else to go.
I feel that a more central location in the village would be a lot better for most people especially those that use public transport or walk
Obviously I wouldn't want to see the surgery move from where it is now as it's only a 2/3 minute walk from where I live and my health is deteriorating but I'm only one of thousands of people living in Rossington.
For those patients that visit the GP Practice by car it will be better if there is plenty of parking. However, for patients that walk, it is not ideal. It will take me at least 30 minutes. I do not live on a bus route; in bad weather I will have to add extra time to walk to the bus stop and hope that the unreliable bus service gets me to the health Centre in time for my appointment. However, if the new Health Centre will mean patients will be able to access appointments easier and there are more services available at the health Centre it will be worth it.
Would need adequate parking and close to a bus stop
Would have been better if it was more central in the village.
The location is not accessible to the majority of existing population unless they have a car. It will only cater for the new housing estates that does not have any social housing, play areas, or required infrastructure schools nurseries
The two medical centres are ok where they are at the moment just need to offer better appointment system so more patients can be seen
too far to walk from my area of ROSSINGTON
it should be near the centre of the village not on the outskirts. like pheasant bank school field that is not used as it was intended.
I think the location is great it's on a bus route for others and as long as adequate parking is available for those that drive.
The location is too far away. When they built the new estate, I hadn't thought all the medical facilities would go there, and the rest of Rossington would be expected to travel to it.
I think it's a great use of the site - to give back to the community, and to support with the growing size of the village.
Really don't care where it is so long as it's an improvement.
Traffic is always bad on the new road as they are always re-digging it!! Buses seem to struggle.
Too far away for residents in the Little worth Lane end of Rossington. OK for me but not really central for the village.

I think it's a good idea to have a fully purpose-built surgery for the whole village, my one disappointment is where it is being proposed to be built, this area does nowhere near help the village far too way out.
Ugly building design which already looks dated. Benefits new homes in the village more than those who have lived here for decades. You're also putting more traffic down a ridiculously designed road system which struggles to cope. And the buses do not run a full timetable past there so people are going to have to arrive early for appointments and then have to wait. Oh and the practices separated for a reason so why shove them back under one roof?
Ok site
I think it's a bit far out for people who do not have a car especially for old people who may be frail. Also, for people who live in old Rossington and around that area. Why can't it be in the centre of Rossington instead of right down there.
Good idea
at Gattison house site plenty of land and centre of village
It's not the centre of the village and is too far to walk when your ill and you can't relay in buses to get you there on time and bus fares keep going up which is more expensive
I totally agree with a new health centre, but still keep the practice where I am a patient because at the rate of the house building there will not be enough room for the patients in the village at the new one so we will be back to square one again.
I recommend it if Rossington need it.
It isn't needed and if you close the other practices, you are moving services further away from the old part of the village and making it harder for patients to get to the surgeries and pharmacies.
Not central enough for the whole village
I think the location is too far out of the old village, but I'm not sure where else it could be built to suit everyone
There needs to be the adequate cover by GO's and ANP's or the new surgery would be pointless. I would like to see more mental health services too.
A new health centre is a good idea but it is so far out of Rossington unless you drive o can afford a taxi anyone living over the crossing will find it a pain to get to. The bus service isn't that good and it will be too far to walk for a lot of people. For those of us that live in the area of St Michael's Church there needs to be some reliable transport. It's all very well building a new health centre ,but the 2 we have seem to be struggling. Rossington is constantly growing with new estates popping up everywhere. This might help in the short term, but real long term solutions need to be found. Why not keep the Rossington Practise for those of us with transport issues. Given a choice I would rather go there and I think other people will agree...unless there will be a special Health Centre bus from Little worth Lane and round the village and back again. Also shouldn't a Health Centre concentrate in being just that? I don't understand the option for 'community groups' to use it. It seems strange to have groups gathering in a place where sick and potentially infectious people are going to be. There are already community areas in the village. Why not think about improving them, rather than risking infections running riot.
Totally wrong location, at one end of village, away from majority of population. Elderly people, people with no transport, people not fully mobile may decide not to go to the doctors when they should go. Old Gattison care home would be ideal site.
I don't believe the location is very central and would be difficult to access if you don't drive as, it would require a long walk for some people and impractical if you are poorly. Buses are very unreliable at the minute either being too early, too late or not arriving at all
should have been more central

This should be as well as. Keep the existing doctors and add new one. Getting an appointment is a nightmare. Even Getting the staff to answer the phone is impossible.
It's fine but not very central to the village!
Ok
Not central within the village and may be difficult for all to access if reliant on public transport due to frequency of service.
Will it make it easier to actually get to see a doctor? If not, what is the point
Could be difficult to get to by public transport.
hopefully it's going to be a better service and easier to see a doctor
Easy to get to for myself due to new road. avoiding level crossing
It is bad enough trying to see a doctor at the best of times so reducing the number of Health Centres from 2 to 1 with a substantial increase of patients seems ludicrous to me, also it is further away from my current Health Centre and I don't see why another site more central to the whole community can't be found.
This is totally inappropriate. A doctor's surgery should be conveniently located in an accessible location in the heart of the community. The former colliery site is well outside the confines of the existing village, is not within walking distance for most residents, and is poorly served by an unreliable bus service.
Should be more central for those who can't access it so easily. Needs to be on a bus route and plenty of car parking.
I think its bloody ridiculous how are people meant to get there even the buses don't run that frequently older people how they meant to get there if they don't drive
Brilliant idea, this village needs it.
The surgeries are out of the way from people at the top end of the village as it is and would cause a massive affect for these people to travel further and for the elderly that has less mobility
A good idea, as long as my current doctors stays open. Grange road
I think it's a terrible idea, especially for people like me that do not drive, the bus service in Rossington is not reliable so I walk to the Rossington Practice from my home, it takes just over 30mins. If the practice is relocated, it will take me a lot longer to get there. How are elderly people supposed to get there if they do not drive or do not have family to take them.
Absolutely needed with more houses being built if have to go a little further then that's what I'll do
Not very happy as further to walk and buses are one every 30 minutes, therefore, difficult to make suitable appointments Bad enough as it is now Also would have thought a more suitable site central to village would have been a better option Is it really safe to build on old mining sites?
It is only slightly further to travel and is on a bus route
I think it would be a good idea and an ideal location
it would be too far to walk I would have to get a bus
It does seem quite traffic congested in that area. It would need plenty of parking spaces including disabled parking. At the moment the Asda supermarket car park is used for overflow parking as spaces as it is often full at the practice. It will favour residents of the new housing estate rather than long term Rossington residents.
Fine for me but should be easily accessible for all living in Rossington. Perhaps a more central location to suit all
Colliery site is/was a very large area! Have not seen whereabouts intended location is! if it is at the original colliery entrance area, then it's about three times further than I walk now. If it's as far back as Lidl/Amazon then it will be twice that distance. Not so sure how all suggested services would work together and what chaos in reception/waiting area?

Accessible coming in and out of car park.
Although it seems sensible to build on a new site, this would push all services to the extreme Northwest of the village. Is this a sensible move considering the demographic of the village. Many people are elderly and many also have limited transportation.
Wherever it is parking should be well thought out. And a lift for the disabled.
As long as the site is fully accessible, plenty of parking spaces and disabled parking. The only downside is the level crossing. It would mean driving around the village making side roads much busier and potentially hazardous.
Depends on the centre... location (as long as it isn't too remote) isn't really the primary concern. Maintaining and preferably improving the service is what matters.
ok as long as lots of parking as most people will need to go by car
It's too far away from the rest of the village, making it difficult for people to get to if they don't drive & can't afford to be wasting money on buses & taxis.
I'm hoping it's a better and bigger place offering easier appointments
Location is not important to me
We need a larger practice for the village with appointments available out of hours and weekends
It is a lot further away and less accessible without a car
Very good
Good idea
Ideal, I live on the new estate on West End Lane so would be a few minutes walk to the new Health Centre.
BRILLIANT PLAN
Good place
what would be really good is a development like Maltby where you have a GP practice set alongside gym and swimming pool so that you can promote healthy living. adding a space for allied health professions would be really beneficial too. a hydrotherapy pool would transform your setting and really help patients
It would be better for older people for it to be located more centrally in the village
Not central enough. Current practice seems to have unused space
NO WAY WITHOUT A CAR COULD WE GET TO NEW SURGERY IT NEEDS TO BE MORE INTO CENTRE OF VILLAGE
A bigger area is currently needed so I think it would work
I think it's great for the village however Rossington practice is a new building compared to West End Clinic. I think West End Clinic and a new GP partnership should be made as currently both practices cannot cope with the volume of patients.
To far and you are not thinking were all the bungalows are a disabled people
Totally wrong location people living in the top end of the village will be disadvantaged, the current sites are far more central the new location is designed to best serve the new development which will have a younger demographic who on the whole are healthier and have more access to a car the rest of the village with its older population and less well off the very people who need access most would definitely be the losers we need a new surgery in addition to the existing ones what with more houses being converted to HMOs plus 1200 new builds.
Excellent for all the community to have up to date facilities and adequate staff to run them. Can only benefit everyone!! Brilliant!!
We need a large, well-staffed community practice with ample parking.
Ok
Getting an appointment easier
Good idea, good location

Totally inappropriate for me. The area you are referring to needs its own practice for those that inhabit the new houses there. It is already impossible to see a doctor in my practice on Grange Lane. You have to rely on a phone call or a consultation with a nurse. Mental health services are very thin on the ground. I envisage unused rooms because of the unavailability of people to staff and run them or them becoming expensive storage rooms. Our current government has already allowed the NHS to be run down to breaking point. They are not going to miraculously find money down the back of the sofa to outfit new buildings when clearly, they are already privatising some services. We need to return the NHS to the position where it worked for the patient. Definitely reduce wastage and remove some of the overload of managers. Streamline it serve those it exists for.
would be better if more central, and question the space needed for car parking for such a large catchment area therefore getting there if one is not well? .
The proposed site would mean most residents will need to travel to the new premises. Gods transport links, car parking fir patients. Parking for taxi drop offs should be a priority
Wouldn't really make any difference
Travel Isn't a problem. I'm willing to pay to get better services
Excellent idea
Okay if it's accessible to the whole village, especially people without access to a car. GP's need to be available not just by phone.
Great idea. West e d is far over capacity Assume Other practice is too. Please plan to incorporate both current practices, the current over capacity issue and future capacity to meet demands of all. The new housing.
Good idea
good
We don't mind providing we can get an appointment, at the moment we can't
Good place to be as long there is plenty of car parking
It's further away for the majority of the people in the village but does not affect me directly
Seems a good place as any.
the former colliery site is a large area, it would be good to know where the siting is being proposed.
I think it's far too out of the way for elderly people to get to, especially if they walk, some don't like to get the bus on their own and don't have any other way to get there than walk.
As long as we can actually get more doctors there so people can get appointments better than now then I'm not opposed to the idea.
It should be in a more central location for the village. It seems that the location at the former colliery site is catering for the new housing being built in that area only
I would have no problem with the site, but I could see other people having problems, it would need to have public transport very close to it
It depends on what services will be offered and if adequate parking is going to be provided. Whilst the site is ok for me personally at the present time, I am aware that it could be very difficult for older people without a car to access. It seems as though the site will better suit the needs of the new housing sites rather than people (often more elderly / disadvantaged) who live in the older parts of the village
Fine. Providing there is more than ample parking. And not all taken up by staff
It needs to be near to a bus stop
I just with the 2 practises struggling as it is will be even worse putting them both together to try and get an appointment, which if you ring now by 8.10 all appointments have gone, also ppl who live the beginning of Rossington and wheel chair bound are going to struggle more and parents with babies young children is quite a walk especially if they are ill
good central point.

It is too far from the centre of the village a lot of people especially disabled and elderly would struggle to get there.
Makes sense - there's enough space to build something big enough and there's also the space to ensure there's enough parking etc. which would be a positive
Could be more central rather than on the outskirts
Understandable and although travel wouldn't be an issue for me, I do have relatives/family members that would struggle to access because of travel.
It will be alright for people who drive. But will it provide a patient car park. But not for the elderly who walk or use a mobility scooter. Will it be accessible by public transport
If will be next to Lidl roundabout I will be agree 100% this place will be reducing unnecessary traffic coming to development
Residents in new and old Rossington unable to drive, need use of mobility scooters will find it hard to reach the new centre. maybe just build a small centre for the residents in that area.
I think it's too far out from the centre of the village, elderly people will struggle to get there, if they can't drive,
Rossington needs a more regular bus service.
Plenty of parking spaces and an in-house pharmacy.
It is a very good idea, as long as there are enough GPs for community needs!
It's about getting the right doctors and managing the appointments more doctors that actually care in the first place and able to spend time with you to diagnose which often cannot be done on 10 mins would help stop sending people to hospital it's too easy for them to say if your no better go to hospital ! I would not mind a walk-in type that you wait good old days they were. Now I have to decide if the stress is worth trying to get an appointment and if I am going to be heard when I do! And will I actually be advised of any results or chase them for 3 months as well as drive a 50 mile round trip from work cause they can only fit you in on that sat at 2 in the afternoon or you call on the phone at 8 to be told when you do get through be it 10 mins hold or 1 hour on hold that there are no appointments but yet calling 111 you get one !! So, in summary there are not enough doctors and the management system fails overall If you want to run this as a business treat your clients with respect
ideal
I think it is a good idea to modernise the two existing GP surgeries in Rossington. Hopefully the new space will allow for an increased work force and better systems in place to ensure it is not such a difficult task to try and book an appointment.
To far more central area needed as some people have no transport and limited mobility. Proposed site has poor access.
I don't drive. So would have to catch a bus. which is not ideal when feeling unwell & having to wait around for buses
It's a little out the way especially for the older folk. Where would the nearest pharmacy be?
It isn't central enough
Shouldn't be merged as it will be too far away to walk it needs to be in Rossington not on the new build
I live on the new housing estate near Amazon so it would be nearer to me and therefore more convenient.
Totally wrong location for the old village, but I suppose it's ideal for the new development so no doubt any worries and concerns from the old village will be completely ignored or at best denied. This is just yet another pr stunt really it means have your say then we will do as we want.
If it means better services it doesn't matter where it is.
I'm happy to travel for improved GP services. I suggest the council provides a minibus service for older people to access the new building.
Too many people and not enough doctors means no appointments

I think it's a good idea, but they can't staff the 2 surgeries in Rossington as it is so how will this help getting more appointments with a gp. A new building doesn't solve the current issues with GP appointments
I think it will make it easier for everyone concerned it's all under one roof
too far for a lot of older people
It will be about same distance for me
it'll be ok for me as I don't live very far.
good if you get better health care
A new Health Centre is a good idea, but it seems out of the way for a lot of Rossington residents, especially older people and people who do not have access to a car.
Why move it to a new area on the outskirts of the village this makes it difficult to access for those who don't drive. Should be centrally located (knock down Rossington clinic and start again)
There needs to be more doctors to see patients, some if the current doctors need to be replaced as their service is disgusting
As long as there is ample car parking available for all as is the case at Harworth's surgery and public transport the location seems ideal for villagers.
More than happy. The land is huge, the access is ideal. No problem. Make sure there is ample parking however
Should be sufficient parking
This area is currently the only space where new development opportunities would be available. The site would be close to current main roads and bus routes
It's a bad idea, merging makes less choice on changing practice, the Rossington practice wasn't built that long ago and still has many years of life in it.
Worried about even more tragic going through that area as it is already congested
I'm concerned not everyone will be able to get to the site easily but also, we are desperate for decent quality services
I think it is a great location in the newer part of Rossington. It's up to date and will be pleasing to the eye once finished
Very good, even closer than my current practice. Good for the whole village
Great as closer but still think with how the village is growing can it cope with the quantities of patients, would be better if it was in addition to what we already have or keep at least one of the existing practices
Rossington needs more GP it is almost I Possible to get an appointment when you actually need one. The plans sound promising I just hope it's as good as it sounds, and they provide plenty of GP's and nurses for the size of the ever expanding village
Great if you can get an appointment in days rather than wait for weeks
Excellent with the new houses it would enhance the village
If the site is going to be where the old colliery used to be then there needs to be a better access road .the road at this moment is too narrow for the 2 lanes as it is .it is always busy and you are now going to cause more traffic on a very narrow road .if it is built there then the road needs seriously widening
Perfect for me
not a lot I cannot get to it
It will be okay if you have a car, but a lot of the elderly don't have transport or money for taxis
There are very few options of land suitable on a bus route for a new centre, the only other potential site is off Gattison Lane but not a bus route.
Too far away

Why on the old pit sight, there is a site were the old meretina sat could of used that land for the new practice ,its half way ??
The proposed site is not fit for purpose. The new road is extremely dangerous and badly planned and often closed more than it is open. It is a complete disgrace.
It's too far away from the two pharmacies in the village. If you're ill, it's not an easy journey from there to the pharmacies.
Ok as long as it's accessible via the bus route, or a short walk from bus stop
I think it is a good location as long as the old GP buildings/sites have a plan in place for their usage/redevelopment once closed
Doesn't matter to me as I am drive and have access to a car. For those who don't and live at the other end of Rossington it would be an issue.
It is too far for a lot of people. It needs to be more central so that people can make proper use of it.
Great idea. We live on the Barratts site, and I do not drive and we have an eight year old with complex medical needs (Duchenne Muscular Dystrophy). So, need somewhere close I can take all our children to appointment within walking distance that will be wheelchair accessible. We moved to Doncaster earlier in 2022 from Farnham, Surrey and they had an amazing health centre which we'd love to see duplicated in Rossington.
great
It's a good and easy site to get to
it will mean travelling by car.
Is it going to be easily accessible for the older generation?
no problem with site just needs more appointments
Poor choice. Too far out on the edge of the village. Needs to be more central so everyone can access it easily
Fine by me
I think this location is perfect
Completely the wrong place to be putting it. It should be built central to the village, not right on the edge of it. Building it on the proposed site would increase travelling times for people and discouraged elderly people from attending
No problem as have a car at the moment but would be difficult without a car. I am nearly 80 so don't know how much longer I shall be driving.
The size of the village you need one at each end of the village, seems the old village is being left out and only seeing to new housings people being considered in all this .walking distance, myself would have 2 miles to travel, can't rely on buses ,and when got serious health conditions don't fancy stand waiting for an invisible bus ,can't drive, not allowed mobility scooter as registered blind ,so don't even ride a bike .and no family an can't afford to take a taxi
To be on the same computer/documentation system as all other services. A new building and waiting space would be great. It would help a lot for everyone to be able to attend the doctors efficiently as a lot of appointments are usually taken up by the elderly. A bigger safer carpark
Both I've phone problems at times so more resources are needed in the future. Both pharmacy is Rossington are very busy could do with a different one for the new combined place
Concerned about the sharpness of turns on this road and exiting on to a busy road
I think this is not the best location for the new site as it restricts access for a lot of the elderly, who struggle to make it to Grange Lane as it is, and in some cases will add a long time and distance to visit Doctors.
I think it's a good idea if it allows more people to be seen locally
I think it's great however rather than closing one of the other sites we need another doctor the village has been expanded massively and the GP surgeries are too overrun to cope with the population, this is also only going to get worse with more new houses being built at the bottom of the village.

Couldn't be further away from the community it's supposed to serve if you tried .
This would be fine for me as I drive, but difficult for family members who don't drive
I think it's a good idea to merge both practices together. Hopefully this would mean better services from the practice including more available appointments and better health care services such as mental health teams.
Too far way. Rossington practice is centrally located near pharmacies and shops
Older generations or other people struggling to access as easy
As long as the provision of Primary Care services are enhanced rather than compromised by the move and actually scaled to the projected growth of patient numbers in the Rossington community then I have no concerns.
We certainly need to improve the health care centres which are now showing their age.

7. If your GP practice was to move to this new site, how do you think the following things would be?

Travel - getting there

Option	Total	%	Valid %
Much better	28	8.16%	8.31%
Better	14	4.08%	4.15%
No difference	131	38.19%	38.87%
Worse	85	24.78%	25.22%
Much worse	79	23.03%	23.44%
Answered	337	98.25%	-
Not Answered	6	1.75%	-

Waiting areas

Option	Total	%	Valid %
Much better	92	26.82%	28.57%
Better	79	23.03%	24.53%
No difference	122	35.57%	37.89%
Worse	20	5.83%	6.21%
Much worse	9	2.62%	2.8%
Answered	322	93.88%	-
Not Answered	21	6.12%	-

Access to additional health and social care services

Option	Total	%	Valid %
Much better	104	30.32%	32.1%
Better	117	34.11%	36.11%
No difference	89	25.95%	27.47%
Worse	7	2.04%	2.16%
Much worse	7	2.04%	2.16%
Answered	324	94.46%	-
Not Answered	19	5.54%	-

Care provided by your practice

Option	Total	%	Valid %
Much better	83	24.2%	25.3%
Better	88	25.66%	26.83%
No difference	135	39.36%	41.16%
Worse	16	4.66%	4.88%
Much worse	6	1.75%	1.83%
Answered	328	95.63%	-
Not Answered	15	4.37%	-

8. Do you have any other thoughts about these plans?

Option	Total	%
Answered	174	50.73%
Not Answered	169	49.27%

I would like to see the new Health Centre have good parking and be accessible by bus. The new Health Centre should be large enough and equipped enough to deal with all residents of Rossington including the future expansion of Rossington. I would like the new Health Centre provide speciality clinics and services in the same way other Doncaster Health Centres do e.g. at Askern Medical Practice. This is to decrease the need for people to be referred and seen at the hospital. I would like to see a Pharmacy on site.
It's impossible to answer those questions.
Why can't the practices merge together to save money in the new health centre. A better sit would have been where Gattison House was located. We need to be able to actually get appointments with Doctors before a new health centre is built.
What will happen to the old sites?
More GP'S,more appointments
If it is located on the very busy west end lane. a regular shuttle bus JUST for rossington residents should be provided to drive into the grounds due to the already busy road which is already having ongoing issues with traffic. wrong location build more central not on a Busy road.
I personally think this building is unsightly and will stand out like a sore thumb in local area. As people can't get to see their GP's now what is the chances of seeing one in future. It's all well and good building a new surgery but it should be more central for all residents and not just easy access for the new builds. All residents should have been consulted and taken into consideration.
No
I have given my views at question 6 , the site is a not central to the village and will only benefit the people in the lower part of the village and no consideration for the resident who have lived here for most of their lifetime and more so the very elderly and disabled who live further away and have no means of transport, please consider these points and look for a more suitable site,
That it shouldnt go ahead, clearly arnt thinking about small children who are ill and may have to walk or the fact cant get on bus due to space for pushchairs
I have highlighted much better which is what I hope for.
Please look at other location options within the village and a pharmacy provision must be jointly located.
As previously mentioned, it's too far for our aging community if you live at the opposite side of Rossington, ie Littleworth Lane area
Cannot wait for the new centre. Its been a long time coming. Well overdue .
Yes, get it up and running asap
I hope the centre could provide services for minor injuries to avoid travelling to the hospital. We used to have such a service in the years gone by
No
Only would be better if both surgeries put in the same investment. Can't see West End Lane capable
New is not always best. Plus West End practice not has not had any investment for years for particularly coming approach. Only will succeed if both partners deliver the service equally and commit to training, staff retention, staff availability and clinical expertise.
unable to say as building not built
If no more doctors and face to face appointments are provided it will be same as other project provided by NHS a waster of seven million ponds

My current practice is central to Rossington and an equal distance from either end. Please be aware our bus service has been greatly reduced. Don't mend what's not broke!
I really don't want it to move
I do not want to move
Put a bit more on the back of the practice
I will be 90 years old later this year. Will there be a "reliable bus service" with a stop close to this new practice?
No
This would be a benefit for the village having a new super surgery, similar to the martin wells centre at edlington and vermuyaden centre at thorne
Rather see a GP than over telephone as can be diagnosed better
Can't really say till I see it, maybe better.
Moving to a new build will not solve the problems of few doctors no appointments and face to face consultations as the system is broken
More doctors and face to face consultations needed
SHOULD BE BUILT MORE IN THE CENTRE OF ROSSINGTON
NOT REALLY
Sounds good but will have to wait and see very happy with the surgery in Rossington
Gattison House site (now free) would have been a more central site
Why not go ahead with the new build but retain Rossington practice to provide more services to a growing village. With the increase in planned housing around the village already planned, demand for services will need to meet it.
I feel that the current practice is not very old, it could be left as is, extended or updated to provide an additional gp practice. The village needs more gp practices not less.
As a person who works full time hours, I find it difficult to get an appointment at west end clinic, as all appointments are taken by the time I get through on the phone, going to work and then coming home for an appointment isn't realistic as I work near Cambridge, perhaps charging £10 for a consultation with a GP would reduce the waiting times...
Important for a pharmacy on site and service
There should be a pharmacy on site
DONT SPOIL WHAT IS SATISFACTORY
build should be big about 6 doctors mix woman and men doctors blood test etc toilets car park west end lane not right place Grange Lane nr new park better doctors my doctors in Doncaster because Rossington Dr are very poor
I hope they offer services that lessen the need to wait for hospital appointments and improve same day appointments
I think that you should have consulted people before paying architects to draw up plans, finding a particular site, which is outside the original village, and then seeking planning permission. Surely you should consult first, consider the issues raised, then think about a building design and a suitable location for the development. Shared trips are not possible at this site.
Why not use, for instance, the area vacated by the care home and already bulldozed flat on Gattison Lane, central to most of the village and very fair regarding access for all.
Some kind of transport needs to be arranged for people living the furthest away.

It would be really great if there could be a larger pharmacy built there too. Often after the doctors you need an over the counter medication to help treat your illness, it's a little bit far to have to go all the way to Well and Weldricks near the ASDA. Plus, living on the new estate, getting to the pharmacy has always meant driving and trying to find road parking somewhere!
I strongly disagree
We need caring doctors with the ability to see patients
The questions relating to location are not relevant. How would location affect waiting areas? This isn't a location issue, but a layout of a building. The question about care provision by the practice is about the quality and standard of health or clinical care and should have no bearing on location. Access to additional health & care services is subjective to need. E.g. specialist surgical procedures will most likely be undertaken within local or regional hospitals.
We don't need to combine 2 doctors we need an additional drs all these new houses being built and no additional drs provision
Please consider those who are unable to drive/use public transportation and have mobility problems.
Peabrained.
I dont think moving the grange lane practice to another area is a good idea your not serving the people that live the other end of the village
To provide enough rooms for enough doctors and enough triage nurse who can also treat so patients can be seen and can get appointments I think a good 6-10 doctors a day or 5 doctors and 2-3 triage a day
more doctors required, more appointments
It's much needed with the size of Rossington and still growing
We really do need more information, it's difficult to answer some of the questions that you are asking, eg, what do you mean by waiting areas, is it the waiting room type of thing ? As I have already said the idea is good, and it could work well once the other things that will effect it are sorted out. We did go to the Welfare and looked at the plans, but there was no Disabled Parking Marked out, there was no Chemist on site which will mean that you have to come back into the village to a chemist, surely these services need to be on site and be properly staffed to allow people to get their medication without having to trek around, elderly people just cannot do it.
Adequate car parking and patient drop-off areas need to be incorporated.
Leave things as they are
As already mentioned much too far to travel without transport when I live on Hallview Road.
It's all looking good.
Parking is in issue you have to park on the road
This has been on the cards for several years. I would hope that services would improve. Rossington is a large village which has just got much bigger.
People who live near clay flat gattison lane and stripe road would find it easier to go to doncaster for there health care
I would hope it would make it easier to get an appointment with a GP. Something has to be done to enable patients to get face to face appointments. At the moment it's almost impossible.
Change location
N/a
If these plans improve facilities and additional treatment to avoid having to travel to DRI or other clinics for treatment this would be beneficial.

How would people get to the proposed new facility? Would there be bus access, also there would need to be plenty of parking if more people are going to be using the facility and how would it affect people who live nearby?
Being able to see a doctor would be good.
It is long overdue. However, hope there will be enough doctors for the size of Rossington. There has been a huge increase in residents in Rossington and needs to be reflected in the doctors and services available
Will not benefit those of us who have to walk or are infirm , and live at the other end of the village.
Make existing clinics work like before the pandemic, and doctors work for a full week instead of three days.
A better location central ie the welfare area would be better for more people
No
If we are struggling to get appointments now I can't see how moving everyone under one doctors surgery will improve things.
no
I think a more focused fit for purpose centre would be great for the growing community providing this improves capacity and offers additional services and treatments on our doorstep instead of travelling to hospital.
I think it's great. Rossington has fallen behind many local areas for the care they provide. It's an incredibly exciting proposition and something seriously needed.
Improvement is long overdue
I can't comment re waiting areas, access to additional services or care provided on something that is only in the planning stages at the moment and not actually experienced?!? I would *hope* these areas are much improved should the service in general and it's environment, be updated and renewed.
I think there would be a problem with congestion round this area, has there is only one way in and out of this road. If its a new build I would expect a very modern and up to date surgery
Impractical and not thought through. Rossington needs more gp's to cut waiting times and allow more access through the weekend not an ugly monolith. Better things the money could be spent on and you could of asked the village what it wanted before you spent money on architect fees!
It's about time we had a new all inclusive centre like Edlington and Conisbough
Yes dont move
I like the idea of a new building but the service and care won't change. But by moving it further away rather than to the heart of the village you are making things harder for the patients which is fundamentally wrong.
An adequate telephone service would be appreciated for those who have not got time to ring constantly from 8am to be queued for all the appointments to have gone.
Hopefully it will be easier to see a doctor, at present it is sometimes hard to get past reception staff and make an appointment.
I have tried to ring for an appointment manytimes. While on the phone I went to the Grange lane practice to find staff sat on the window cell chatting and the phone just left ringing. Now you want a new building with twice as many patents, as you closing two and opening one. Not going to work!!!
I would much prefer to spend less money by just investing in the two original sites which would not need that much money spending on them ,, the Rossington one is a newish build anyway ! Also it is so much more accessible to the majority of the village (mostly in walking distance) plus close to the chemists should there be any problems ! I'm not in favour of a new one due to also definitely needing transport to get there or buses especially when your feeling unwell !

Having a new building could be a total waste of money if GPs dont start actually seeing people properly face to face. If 90% of contact is phone then a big new building isnt needed!!!!
You are asking questions about things we cannot answer till it is built.How can you make a decision about care untill you experience it,these are not well thought out questions,you are asking for guesses.
If the new Health Centre is going to mean a drastic increase in the number of GP's available to see the increased number of patients then I might change my mind but as I have noted earlier reducing the number of Health Centres from 2 to 1 to me is ludicrous without an increase of GP's.
n the absence of knowing what facilities are to be provided I am unable to answer the above 2 questions. The proposed site will be very convenient for the adjacent new housing areas, but will be a total disaster for the majority of the established village residents. Why not locate on a part of the vast playing field opposite the Miners' Welfare?
What's wrong with the current buildings
No
No
Hopefully will be good for the community
Look in Rossington for more suitable site
Unable to comment on 'what May be' until it's experienced
Don't think it's a viable proposition from what is described but would need more info.
Accessible for disable, lift access, Clinical staff ground floor. Room large enough for mobility scooter.
Difficult to answer the above as I can only find some basic aims and an artists rendition.
The seating area for people waiting to see someone should be well thought out with comfortable seats not like school seats . Some people can be noisy so the intercoms and visual displays should be well thought out .
It must suit the patients, not doctors or staff.
As Rossington gets bigger, then it seems the new centre will have to have at least three times the resources of current individual centres. The extra travel might make it difficult for the elderly and immobile to utilise the service easily. Perhaps part of the plan could include occasional "roaming clinics" - for example at Brodsworth Way Community Centre and the Miner's Welfare - to give options closer to home for some patients.
rossing is great hardly no waiting speedie appointments ,west end lane never ans phone getting appointment total nightmare no good if you carnt get appointment and it need a chemest there like rossington has
No
If a new Medical Centre means, that I can book an appointment for the next day and won't just get told to go to A&E, then I am very exctied for it.
The sooner the better
Merging practices seems like a bad move as only having one site will mean more congestion, traffic and people in the building. I am happy with my current practice mostly and do not wish it to change
No
All for them.

I think if there is more health centres that can see more patients then that's it a good thing. I like my GP but they are limited in their capacity and what they can do. I feel like a healthcentre could be a way of doing more and giving more appointments to those that need them. Currently patients have GP or hospital. This could do more and prevent patients going to the hospital.
The site wouldn't make any difference if the number of doctors or those willing to work full time doesn't change. Getting an appointment in Rossington is pathetic.
It's not just about a new building it's about having the clinical staff to be able to give appropriate patient care.
I, along with the vast majority of people will welcome new healthcare facilities, without a doubt.
No
Rossington people who have moved gp to other parts of Doncaster would want to come back. Would the new health centre be able to accommodate all these extra patients? Would you have extra doctors?
is this idea going to make the service better for most people or just a idea that sounds good but does not work for most.
assurance about the number of GPs need to match the number of patients the practice Ali g side enough support staff is essential in order to be able to provide a safe and adequate services.
Good idea
None
About time. The village is much bigger now and needs better health provision.
Make it bigger than you think
No
None
Service arnt great at the minute as there isn't enough appointments, I think it should be an additional centre not the only one for the whole of Rossington.
The GP practices available in Rossington Village need a complete overview and update as they can no longer cater for the amount of people living in the area now
It is impossible to answer the above questions without knowing what the exact plans / facilities are going to be
Fine providing that the surgeries in there actually see people and not be left on the phone for long periods and then not get an appointment. If that doesn't change then the new building will be a waste of time.
A fancy new building is of no use/benefit if you still can't get an appointment if you only offer telephone appointments..... money should be spent tackling those issues first.
I think opening a new healthcare facility will make no difference as our GPs don't see us now
Will it include a pharmacy on site.. Otherwise it will be long journey for people who walk to go to the ones already in the village
Both practise in Rossington is veryyy bad they should be close we pay our money for nothing to keep this practice
That any concerns given are really listened to and and actioned on.
Hopefully there will be adequate parking, better appointments for patients that work shifts, maybe looking at being able to pre book appointments for shift workers!! as this at the moment is a nightmare, some patients cannot get a phone at 8am in the morning!!!
Be specific in what is going to change there's a bigger picture here than just a big building

Ensure that adequate parking spaces are available to include staff, patients and disabled bays. The housing estate surrounding the new surgery is not ideal for parking close by should the car park be full. Promotion of online booking systems etc to free up the telephone lines for urgent appointment booking.
What would be the point of a multi million pound building if there isn't enough GP's to fill the ones we already have.
Should not be moved, needs to be central
It is desperately needed!! I am registered with West End Clinic and can very rarely get an appt when I need one which means I end up using 111 or same day health centre instead. Hopefully there will be more GPs working in the new practice to accommodate the ever increasing population size of Rossington and surrounding areas.
I hope the plan is to increase the numbers of health professionals as our village has grown bigger our services have stayed the same
Where is it being built... are there more doctors, receptionists etc... never can get an appointment now so it will be hell when it merges
The services provided in the idea don't solve any current issues it only creates more as the services your saying are not what the village needs. This village needs to go back to being able to be seen by a GP before covid hit there was not such a big issue before now there is spend money on recruiting GPs not building new ones to then leave empty this will be the 3 time on wasting money on building rather than solving the issues these practices have
no
No, please do it
There is never enough parking and especially disabled bays.
Would be good if it was out of hours as well
I think the plans should go ahead, the GP service in Rossington isn't great at the min and the west end clinic is old and not very modern.
With the village growing can it cope with the quantities of patients as currently it can be extremely difficult to get hold of the doctors never mind getting an appointment will this improve, and would be better if it was in addition to what we already have or keep atleast one of the existing practices
Please provide the service a village of this size deserves
Just the road system and parking facilities because most people will need a car to get there
Will there be parking ? As it is a main road
not a lot
There needs to be more services relating to preventative health care.
Concentrate on improving the surgery's we have, don't waste money on new premises. Money can be better spent on actual patients.
How can you ask about waiting areas? What are the parameters? How can I judge the additional health and social for the same ereason? If you are creating a questionnaire at least make it relevant.
Consideration needs to be given to the GP's. If you are just moving the existing GP's then you might as well roll faeces in glitter. We need good GP's who use current evidence based practice, know the NICE guidelines and have a patient focused attitude. We do not need old fashioned, relics who are not fit for purpose.

<p>My concerns would be that there would need to be enough doctors to cover the whole of Rossington especially if both practices were joining. There needs to also be enough staff on each day to make sure people can get an appointment.</p> <p>The current level of service isn't that great and it would need to ensure it is of a much higher standard with a wide range of care and services offered- that were easily accessible. I have experience with the Kingthorne Group Practice in Doncaster and their level of care is outstanding- and it isn't situated in a new build.</p> <p>I think the location will be difficult for members of the community living over the railway crossing and towards little worth lane, especially those that don't drive.</p>
<p>There is only a point in doing this if you will actually make it so we can receive gp appointments and have someone who will answer the phone, neither of which seems to be the case at the moment.</p>
<p>Buildings should be environmentally friendly. Solar panels, triple glazed ground-source heat pump, rainwater harvesting for flushing toilets.</p>
<p>A all singing and dancing new building is all well and good but the doctors actually need to start answering phones, giving out appointments and actually seeing patients instead of doing phone appointments or just telling people to go to A and E</p>
<p>Support for minor injuries and out of hours to reduce Hospital visit.</p> <p>Specialist support services like mental health including the use of link working to give garden, walking, social therapy, diabetes, thyroid problems ect</p>
<p>Hope there will be more doctors and more appointments and other services available in the one place</p>
<p>We need a better appointment system ,</p> <p>Prescription issues are abysmal.</p> <p>A Dr that will bond with his community</p>
<p>Myself and family recently moved from West End Lane practice due to poor service, poor availability and lack of consistency with Drs. We moved to a surgery in town and am happy with their service. I would move back if the service was better in Rossington</p>
<p>I hope that creating a health centre will better serve the residents of Rossington and we are able to access better care and services through the new centre. We need more appointments available and a single point of contact of accessing other health services. We also need more caring reception staff that are prepared to help instead of been negative and not listening to their patients.</p>
<p>No</p>
<p>Anecdotally, there are different service levels between the two existing practices in Rossington. I would hope that patient-centred care standards would be a key delivery focus with opportunities for patient feedback that is actually listened to.</p>
<p>Hopefully a bus stop will be provided outside the centre</p>

Your current GP Practice

9. What do you think about the following elements of your current GP practice building?

Travel - getting there

Option	Total	%	Valid %
Very good	103	30.03%	30.56%
Good	104	30.32%	30.86%
OK	110	32.07%	32.64%
Poor	15	4.37%	4.45%
Very poor	5	1.46%	1.48%
Answered	337	98.25%	-
Not Answered	6	1.75%	-

Waiting areas

Option	Total	%	Valid %
Very good	31	9.04%	9.2%
Good	86	25.07%	25.52%
OK	158	46.06%	46.88%
Poor	52	15.16%	15.43%
Very poor	10	2.92%	2.97%
Answered	337	98.25%	-
Not Answered	6	1.75%	-

Accessibility – getting around the building

Option	Total	%	Valid %
Very good	56	16.33%	16.57%
Good	107	31.2%	31.66%
OK	156	45.48%	46.15%
Poor	18	5.25%	5.33%
Very poor	1	0.29%	0.3%
Answered	338	98.54%	-
Not Answered	5	1.46%	-

Additional services available

Option	Total	%	Valid %
Very good	13	3.79%	3.9%
Good	60	17.49%	18.02%
OK	143	41.69%	42.94%
Poor	93	27.11%	27.93%
Very poor	24	7%	7.21%
Answered	333	97.08%	-
Not Answered	10	2.92%	-

Ability to offer modern facilities

Option	Total	%	Valid %
Very good	12	3.5%	3.67%
Good	50	14.58%	15.29%
OK	140	40.82%	42.81%
Poor	99	28.86%	30.28%
Very poor	26	7.58%	7.95%
Answered	327	95.34%	-
Not Answered	16	4.66%	-

10. Please tell us anything else you would like to say about your current GP Practice site

Option	Total	%
Answered	179	52.19%
Not Answered	164	47.81%

It is a bit of a walk as it is.
The Doctors seem unwilling to see patients most of the time.
Getting an appointment is almost impossible when you have to go to work before 8am and don't have easy access to a phone they can ring you back on at work.
Can never get an appointment
There is not enough parking, and it is difficult pulling out onto the main road.
Staff have always been helpful, very welcoming.
No chance to get appointment, because short of doctor's
The Rossington Practice is located central, Good-mannered staff. the building is ok, parking is not an issue, I've always managed to park in the car park if not then on the main road which is not too busy.
Would be better if GP was accessible and more pleasant reception
To have more understanding of elderly people. We are not a computer, and everything is done by computer and iPhones.
We have no resident Doctor, difficulty in getting an appointment, unable to contact them by telephone
Works great, all that would be better is automatic doors round the main parts of dress so easier for elderly, those with pushchair or scooters and just have normal doors for the dress rooms obviously for privacy
Always have to travel elsewhere for treatment such as physio.
Sadly, almost impossible to get an appointment to see a GP would a new building provision change that?

They are struggling with over capacity
Very tired and uninviting facility.
Poor service provided in a poor facility. Seriously outdated and lacking any modern medical facilities
I feel it should be open at least 5 days a week, later into the evening and Saturday morning
As everywhere else. It's murder trying to get an appointment to see a doctor
To many staff changes need regular GPs
Access - can see nurse Reception is available GPs never available on the day you need to see one
There is always someone available at reception. Access to nurses/nurse practitioner is very good Access to see doctor could be improved Earlier appointments 8:00am Ridiculous to have to wait 2 weeks in the 21st century
In the centre of the village Bus top outside Site parking in asda if practice full
More GP better telephone service and more face-to-face appointments with doctors
I not only have to travel for myself but also have to accommodate my husband on his visits (only got one leg) so it's a lot easier for us
My current practice is fit for purpose, so I don't see the point in moving it
I do not wish to move as my present practice is ideal
The practice is run down and has needed refurbishing for decades It usually leaks when we have heavy rain
No problems
NEEDS UPDATING
needs updating
needs updating
It would be easier if the toilet door is kept unlocked
Easier to get to
It's very handy for me
There is a bus stop quite close
The only problem is nobody answers the phone after 1pm, not always easy to leave a message!
Only need health & use of pharmacy across the road, so meets my requirements.
Space could be utilised better, often has leaks and repairs needed. Staff are usually very helpful. Large spaces. Good parking options. Easy to get to and well located to chemists too.
Too many locums, I had a problem with my prostate (turned out not to be cancer) but in a period of less than a week and three visits to the doctor, I never saw the same doctor, I feel there's no continuity of care
only 1 phone line to get appointment and can't get one
They always try their best to give a good care service however the building is not fit for purpose and the number of people wanted to use it has increased. Trying to get an appointment is hard, but once in they are very caring.
always had good service at our GP although haven't had massive health issues
Far more central than the proposed site on a much quieter road with overspill car parking available in close proximity
The parking is not adequate. The building is small and not in good repair.

Staff very good leave well alone
Poorly run reception not enough appointments or doctors and lack of referrals from doctors
doctors poor so left yrs. ago most don't care at Rossington I would move to Rossington if we had new build with bloods test more care etc from doctors
Pharmacy situated next door & also over the road. Bus stops nearby for those who need to travel by bus. Near the local supermarket in case needing to go shopping at the same time
I really like the staff, nurses and Doctors at my clinic, they might have high waiting times and a dated waiting area, but the care is worth it
It seems quite a modern building, which is located in a reasonably central location, which is close to pharmacies, shops, schools and community facilities. Thus, enabling shared trips.
Get close to the end and what's this all about? Tick all that apply, I ticked three, but you can't have that, only 1 value. Farcical.
Do you have any of the following disabilities? (Please tick all that apply) I do not have a disability Mental Health Condition Physical Impairment Cognitive Impairment Long Standing Illness Speech Impairment Sensory Impairment Learning Disability Learning Difficulty Prefer not to say Other Please select 1 value
Completely satisfied with the Rossington Practice
The village has grown exponentially over the past few years. West end clinic is such a small GP practice. It could do with moving to a larger facility so that there are more consultation rooms to employ more nurses/GPs/other health professionals.
Nothing wrong with it
Where are the GP's? Last time I went I saw a paramedic who was passed off as a GP!
Totally unfit for purpose
Again, your questions are not relevant as they are subjective. My ability to move around the building will be very different to residents who require mobility support. This may only require an improved layout of the existing buildings. In relation to providing other services, should the survey try and identify, through a better understanding of demand/need, with an opportunity for residents to select which services your consultation refer to? What does 'modern facilities' mean? Access to a hydronic collider, is that a modern service? Would that be included in your plans for a new site? The point I am making here is that you're asking questions in the wrong way if you are genuinely interested in residents' views. Ultimately it's not the site, but the environment and people that make the difference. Get that right, and it would enable £7m of investment to be better maximised.
179 call I made recently to get an appointment.
I love the practice where it is just needs more doctors and appointments available
There just isn't enough space to provide more services
I don't have too many problems with the present site, it's all on one level reasonably accessible to all rooms, there may be some improvements could be made but in the main so far as I am concerned, it

does what it is meant to do, there's a reasonable car park and Asda is next door where parking is available, and they allow you to do that.
Old, dilapidated, unfit for purpose (modern healthcare), unappealing and dispiriting.
Happy at west end clinic, changes aren't always the best thing
Very much satisfied with this GP practice and the site.
When I have needed to use my GP Practice, I have found it accommodating and friendly.
Availability of appointments are an issue.
I have no problem with my doctor's surgery when I can get in it making 1 big centre will be a waste of money
The only thing I can say about this site is that it's easy for me to get to
Very nice staff but impossible to get them to answer calls
Need to ensure that patients can get through to a receptionist to make an appointment to avoid them having to call in to the surgery, which would prove difficult if the facilities were further away, especially for the elderly. So need to improve the telephone answering system avoiding long waiting times to book appointments and increase appointments either telephone or face to face especially if the two surgeries are merged together at the new site, thus avoiding patients going straight to A & E as not being able to see a doctor (Appreciate there is a shortage of GP's). Also please update your telephone messages to delete Dr Thayer's voice as she has been left for quite some time now. Concerned as to what will happen to the Chemists near the current sites.
Being able to get an appointment to see a doctor and how can a medical problem be diagnosed over a phone! Getting through on the phone is a nightmare and by the time you do get through all available appointments have gone and you're told to "call again tomorrow" even then, you're very lucky if you manage to get an actual appointment. Normally, it's "someone will call you back"
Difficult to get appointment. No longer fit for purpose. Spend ages trying to get through on phone. Can't book appointments online. If turn up in person only 1 receptionist on the desk and wait ages sometimes. Other people's doctors' surgeries appear much better run
Not adequate parking,
There is a lack of parking and having to cross a very busy road is not easy at peak times
Parking can be difficult at times
Apart from it been so convenient for me where it is I think it is more central to the whole village where it is now it has easy access for walking ,bus transport and car .
unwelcoming
I think they do the best they can with the building they have. More services could be offered. I miss health visitor clinics they used to have. They also need to increase capacity of appointments and have permanent staff not locum or agency staff for continuity and patients' confidence
My GP Practice is well located for west end lane and not too far from the proposed new site. They make the best with the current facilities, but an update is certainly overdue.
It would be good to see a GP if I needed to. Receptionists always helpful but feel as though I'm held at arm's length
Impossible to get an appointment. This needs addressing as a priority.
I have no problem with my current surgery, only the fact you can't always see a doctor, which is no good for anyone especially if you are ill, but on the hole, I am happy with it
Purpose built at the time. Needs the roof fixing and inside painting. Not sure if leaving its decor to decline is due to finances or a deliberate measure to force a move to a newer building?
Needs more appointments daily
The current site isn't that old, the location is good and is convenient for all people in the village
Nothing to add
Always room for improvement

Never seems to be regular gp, s at current practice.
run down and poorly maintained! looks dirty and not hygienic due to these conditions
*Let patients actually see doctors face to face. *Answer the phone when it rings. *Have more doctors available. These are the issues invest in new good staff including doctors and receptionist. Better training and customer service. This is what it needs.
I feel my current practice site is perfectly situated close to the two chemists and in walking distance for those that do not drive, safe to walk to in the winter as it is in a busy well-lit area whereas walking to the new one is a lot further away and I feel would not feel as safe walking to it in the dark either !
To see a doctor
I find the Rossington Practice staff very helpful & courteous and although parking can be a problem, I will be loath to leave if I am forced to by change which might not be for the better.
It is less convenient for my wife and I, since I am no longer able to drive. The surgery site is relatively modern, and the facilities appear to be adequate. The nursing staff are all English and offer an excellent service.
It's easier to get too than on edge of village it would be disastrous for some people
You can't get face to face appointments hardly, you can never get through on the phone, the overall care and facility is abysmal.
My nan had limited mobility this GP is the closest to her and she struggles to get there but she manages it she knows where she's going, and it has great access for her
Very good
The practice is ideally placed where it is at present.
Would be great to get an appointment and not have to wait for 2 weeks for one
Seems to work well with adequate space and facilities.
Parking not easy when busy, accessible via wheelchair and mobility scooter, into clinical room, space to park mobility scooter, quiet room to wait if anxious.
Getting a bit dated, but could be modernised
Quicker call answering.
It's difficult to comment. You know what you know, and you get used to it.
perfect no problem with it
Its adequate but could do with more GPs offering more appointments.
It seems impossible to book an appointment and I refuse to go to A&E when it's not an emergency. So far, I have always been lucky that I never got seriously ill while with this practice. The staff is lovely and mostly helpful, but with the number of patients it seems impossible to provide good health care.
My surgery is good, but we need more GPs, in larger practice and appointments at weekends as many works and cannot go in week
It is a good surgery and site
Current Rossington Practice feels old fashioned, I've only been a couple of times but haven't found it to feel overly welcoming (the building itself that is, staff are great)
UNABLE TO SEE DOCTOR UNLESS YOU WAIT 3 WEEKS AT 85 YEARS OLD COULD BE DEAD IN THAT TIME
Can't fault our local GP surgery, they do a fantastic job.
Limited parking, little privacy
Being able to get an appointment straight away when people who work and not having to keep trying for 5 maybe more days to get one

I moved from West End to Regent Square, but I would like to move back
The two practices we have serve the existing areas of Rossington. The new practice should be made available to those in the new and upcoming new houses in that area. The bus services we have are unreliable and are only currently two buses an hour. People, like me, without my own transport will be at a disadvantage and left, as we are now, hanging around in all weather's. Taxi fares have risen exponentially like most other things.
getting to see somebody has got far worse than and the service is not as good as it was. The people are still good but maybe over worked.
Consideration re specialist services visiting the surgery to provide satellite services is important for patients
I can't see a doctor when I need to. I believe it's a basic need. I'm willing to go private if it means I can access better health care
None
Inadequate
8am call for appointment system is simply diabolical.
Probably need's modernising
Cannot get appointments
Receptionists are fabulous.
it's easier to win the lottery than get an appointment (not joking)
Simply not enough appointments available
Need more appointments available to be booked via online.
It needs to be either closed down or extensively updated and modernised
It would benefit from some upgrading and additional healthcare facilities, but it is sited near to the centre of the village making it accessible to the majority of people
A much more open and welcoming reception area
The survey itself is flawed, as it wants answers to questions that not everyone will have knowledge of, or an opinion about. For example, rating other services that my current income provides, when I may not have used any, or have any awareness that those kinds of services existed. A really poorly thought-out survey!
Building needs updating but is ok
Not enough parking spaces. Needs a pharmacy on site
Very bad practise completely useless doctors
It has been in a state of disrepair on the receptionist's area for years.
More doctors equal more appointments and less hospital visits
Inadequate car parking spaces. Dated and run-down waiting areas.
Never get though when ringing. Can never get an appointment to see a doc
Rossington practice has some maintenance issues.
Ridiculous booking in system, can't book appointments except on the day is a joke
You can't park on site - you have to park on the road which is a busy road - not a problem for me but can imagine it isn't easy for people with mobility issues.
More appointment time slots needed. When you're ill you don't want to wait 2 weeks for an appointment
More doctors and more lines to get thru as being hold for 30 mins isn't good!

The surgery when visiting is empty everything is done over a phone there is no patient to GP relationship's anymore and the information is never given to u such as posters or information boards as to what is happening within the practice
Rossington practice is the best doctors I've been to, and they have helped me with plenty of things including my youngest daughter with asthma. My old doctors before Rossington practice did nothing and she got worse until I moved to Rossington practice and now, she's so much better.
Better service been able to get appointments.
Very small and hard to get an appointment
Need NEW doctors and more appointments available.
Need more doctors even with combining the 2, there needs to be more employed
Its past it's sell by date
Na
Current practice is dated.
Hard to get appointments and hard to get through to reception on the phone
The building is old and worn. There are lots of lovely staff there that I hope will move to the new surgery.
Not having to wait weeks for appointment
The parking is terrible .and you can rarely get an appointment. phone lines are always breaking
You can't get an appointment even if urgent
there is not a lot a can say
This building has had water ingress issues from day one and flooding in the car park ongoing problem, buckets out again last week
The staff assume that you know how queuing or alternative services work. They can be very short verging on rude. Better signposting so people who only attend when actually ill don't go home feeling worse than when they arrived.
It could be better via answering the phone to make appointments
Although I am registered in Cantley, I was registered in Rossington, but they are appalling practices and GP's. My answers are based on, when I was registered in Rossington. Can we also consider the new builds in Rossington and as such a bigger population. There needs to be plenty of GP's and Nurses to serve the population, offer an excellent service with same day appointments and emergency appointments. I am very aware, as a Registered Nurse, that GP's now send anyone to A&E because it is easier than seeing them. A&E is full because of that problem.
Appointments- you can get if you ring up at exactly 8am and hold until someone answers. Never been offered a bookable appointment and telephone appointments are pointless as no time will be given. If you miss the call, they won't give you another appointment. In person appointments are generally never at the time given but mostly all doctors and nurses are friendly.
I like that the current GP site is smaller, and you usually see the same people as a result. I feel more comfortable going. Whilst it is still a 25-minute walk from my house it is closer than what is planned and easier accessible by bus if needs be.
We do love the GP surgery we are at, but it is a very old building and not much waiting room space.
Building Run down, not enough appointments,
Quicker communication required from hospital consultants to drs surgery surely there is a quicker way to send rather than posting!
more doctors and appointments and help for mental heath
They do a very good job in these challenging times
The building is leaking and falling apart, car park is a joke, broken doors and windows
Na

Other than investment in the building, I have not had issues with seeing nurses, or Doctors.
We need more appointments available as difficult getting appointments
Totally unsuitable
My current site is Regent Square- not in Rossington
Limited car parking.
Luckily, I do not need to use the facility very often however there is a need to improve the building. I can also understand why this is due to the proposed new centre.

Continuing to be involved If you would like to continue to be kept informed about these plans as they develop, please share your preferred contact details.

Please share contact name and contact details below

Option	Total	%
Answered	140	40.82%
Not Answered	203	59.18%

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Equality Monitoring Questions - OPTIONAL

Please tell us the first part of your postcode (e.g. DN4)

Option	Total	%
Answered	329	95.92%
Not Answered	14	4.08%

What is your age?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Under 18	0	0%	0%
18 - 24	2	0.58%	0.59%
25 - 34	30	8.75%	8.88%
35 - 44	46	13.41%	13.61%
45 - 54	51	14.87%	15.09%
55 - 64	82	23.91%	24.26%
65 - 74	77	22.45%	22.78%
Over 75+	45	13.12%	13.31%
Prefer not to say	5	1.46%	1.48%
Answered	338	98.54%	-
Not Answered	5	1.46%	-

How would you describe your gender?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Female	219	63.85%	64.79%
Male	114	33.24%	33.73%
Non-binary	0	0%	0%
Prefer to self-describe	0	0%	0%
Prefer not to say	5	1.46%	1.48%
Answered	338	98.54%	-
Not Answered	5	1.46%	-

Is your gender the same as the sex you were registered at birth?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Yes	333	97.08%	98.81%
No	0	0%	0%
Prefer not to say	4	1.17%	1.19%
Answered	337	98.25%	-
Not Answered	6	1.75%	-

How would you describe your ethnicity?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
White - UK	320	93.29%	94.4%
White - Irish	2	0.58%	0.59%
White - Gypsy or Traveller	1	0.29%	0.29%
Other White Background	6	1.75%	1.77%
Prefer not to say	5	1.46%	1.47%
Arab	0	0%	0%
White and Black African	0	0%	0%
White and Black Caribbean	0	0%	0%
White and Asian	0	0%	0%
Other Mixed/ Multiple Ethnic Background	0	0%	0%
Other Black Background	0	0%	0%
Black Caribbean	0	0%	0%
Black African	0	0%	0%
Indian	0	0%	0%
Pakistani	1	0.29%	0.29%
Bangladeshi	0	0%	0%
Chinese	0	0%	0%
Other Asian Background	2	0.58%	0.59%
Other	2	0.58%	0.59%
Answered	339	98.83%	-
Not Answered	4	1.17%	-

How would you describe your religion?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
No religion	120	34.99%	35.93%
Buddhist	0	0%	0%
Christian	191	55.69%	57.19%
Hindu	0	0%	0%
Sikh	0	0%	0%
Jewish	0	0%	0%
Muslim	1	0.29%	0.3%
Agnostic	2	0.58%	0.6%
Prefer not to say	15	4.37%	4.49%
Other	7	2.04%	2.1%
Answered	334	97.38%	-
Not Answered	9	2.62%	-

How would you describe your sexual orientation?

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Bisexual	9	2.62%	2.69%
Lesbian	3	0.87%	0.9%
Gay	3	0.87%	0.9%
Heterosexual/ Straight	300	87.46%	89.82%
Other	1	0.29%	0.3%
Prefer not to say	18	5.25%	5.39%
Answered	334	97.38%	-
Not Answered	9	2.62%	-

Do you have any of the following disabilities? (Please tick all that apply)

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
I do not have a disability	175	51.02%	51.02%
Mental Health Condition	37	10.79%	10.79%
Physical Impairment	26	7.58%	7.58%
Cognitive Impairment	1	0.29%	0.29%
Long Standing Illness	57	16.62%	16.62%
Speech Impairment	0	0%	0%
Sensory Impairment	0	0%	0%
Learning Disability	2	0.58%	0.58%
Learning Difficulty	0	0%	0%
Prefer not to say	30	8.75%	8.75%
Other	15	4.37%	4.37%
Answered	343	100%	-
Not Answered	0	0%	-

Do you provide unpaid care for someone (friend/family member)? (please select one answer)

Note: As this is a multiple choice question, the percentages may add up to more than 100%.

Option	Total	%	Valid %
Yes	72	20.99%	21.49%
No	246	71.72%	73.43%
Prefer not to say	17	4.96%	5.07%
Answered	335	97.67%	-
Not Answered	8	2.33%	-

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Demographic Data

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.

Responses by Type

Option	Total	%
Confirmed	16	4.66%
Unconfirmed	327	95.34%

Please Note This report has calculated both percentages and valid percentages (percentages of those who answered the question) so that you can see the response rate per question.